



# NAPIER FAMILY CENTRE

Annual Report 2020/21

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BRIGHT FUTURES

SUNNY DAYS

CHARITY SHOP

SOCIAL SERVICES



2020/21 Board Members

## CONTENTS

|   |    |
|---|----|
| Message from the Chair.....               | 4  |
| Chief Executive Officer .....             | 5  |
| Finance & Administration .....            | 6  |
| Financial Capability Services .....       | 7  |
| Psychological & Counselling Service ..... | 8  |
| Family Social Work Support.....           | 10 |
| Family Education .....                    | 12 |
| Marketing & Communications.....           | 14 |
| Charity Shop .....                        | 16 |
| Bright Futures .....                      | 18 |
| Sunny Days .....                          | 20 |
| Our Volunteers.....                       | 21 |
| Community Engagement .....                | 22 |
| Financial Performance.....                | 25 |
| Ngā Mihi Maioha .....                     | 27 |



## TE AWHINA TE AROHA TO HELP IS TO LOVE

When the original team was working on a logo and motto for the Family Centre way back in 1983, it made us really think what the new service would be about.

One of our team members came up with the suggestion of “Te awhina te aroha” – to help / support is to love. That struck a chord with us all.

As a word in English, “love” has to do some heavy lifting. We love chocolate, we love Aotearoa, we love our partner, we love Granny, and we love the kids. And Jesus tells us to love our enemies and our neighbour as ourselves. Other languages often have several words to cover some of these different kinds of ‘love’.

Linking the two thoughts of our motto helped clarify the kind of love we were on about – practical love, love in action. It’s love which is about doing what’s in the best long-term interests of the other person. It’s a love that’s more about the ‘doing’ rather than just a feeling. It can be both gentle and tough. But it’s always generous and considerate. **Te awhina te aroha.**

*By Kaumatua Noel  
A Founding Member*

## OFFICERS

- CHAIRPERSON: Rev Erice Fairbrother, St John’s Cathedral
- DEPUTY CHAIRPERSON: John Bebarfald, Napier Baptist Church
- SECRETARY: Kerry Marshall, St Paul’s Presbyterian Church Napier
- TREASURER: Mike Healy, Catholic Parishes of Napier

## BOARD MEMBERS 2020/21

- Rev Erice Fairbrother:** St John’s Cathedral
- John Bebarfald:** Napier Baptist Church
- Mark Goodson (Co-opted Member):** Willis Legal
- Mike Healy:** Catholic Parishes of Napier
- Kerry Marshall:** St Paul’s Presbyterian Church Napier
- Caroline Hickman:** Trinity Methodist Church
- Dick Wivell:** All Saints Anglican Church Taradale
- Morris Williams (Co-opted Member):** Finance Sub Committee

## EXECUTIVE TEAM

- CHIEF EXECUTIVE OFFICER: Kerry Henderson
- FINANCE & ADMINISTRATION: Susan Green
- FINANCIAL CAPABILITY SERVICES: Debbie Mackintosh
- FAMILY SERVICES: Limor Strong
- SUNNY DAYS: Cathy Grigsby
- CHARITY SHOP: Jen England
- MARKETING & COMMUNICATIONS: Carla Hyland
- BRIGHT FUTURES: Anne-Marie Jordaan (until March 2021)
- COUNSELLING: Sheryl Smith (until July 2021)





# MESSAGE FROM THE CHAIR

Rev Erice Fairbrother



# CHIEF EXECUTIVE OFFICER

Kerry Henderson

## KIA ORA KOUTOU KATOA

It has been a privilege to be part of the journey of the Napier Family Centre over the last year. Our founding statement 'te Awhina, te Aroha' to serve and love, well demonstrated in the reports, stories and statistics that fill the following pages of this Annual Report. It is the loving care of everyone; Staff, Volunteers and Supporters that has enabled us to provide caring support to our communities, especially in the uncertainty and challenges that COVID-19 has placed on our teams.

As a Board we have taken time to explore governance structures and models to shape policies and structures that will assist Napier Family Centre to develop creative and effective delivery of care as we move forward in a post COVID-19 environment. In the latter part of the year, we began a formal scoping exercise with Charles Waldegrave from the Lower Hutt Family Centre to better assist us to reflect on our place as a social service organisation in the Hawke's Bay and develop our capacity to continue to be responsive to the needs within the region. This work is continuing as we consult together across the organisation, developing our strengths as a community that embodies and models the Aroha and Awhina, which we hold out to others.



It is with much regret that we accepted the resignation of John Bebarfald from the Napier Baptist Church. John has brought wisdom and valuable governance skills to the Board over the last ten years. For all you have done, seen and unseen, John you have our heartfelt thanks.

And finally – to our CEO Kerry; thank you for your dedicated leadership, your passion and your breadth of skills that have led Napier Family Centre through a very challenging year. It is a priceless gift at this time and on behalf of the Board, thank you so much. To the Exec team, the Financial Trust, and all those who have worked on Committees over the year, your work is truly appreciated.

For all you do, thank you.

**Ngā manaakitanga**  
**Erice**

*"My client cried she was so grateful, she said she felt like someone had finally listened and advocated for her and she was finally getting somewhere."*

FINANCIAL MENTOR

## EHARA TAKU TOA I TE TOA TAKITAKI ENGARI, HE TOA TAKININI MY SUCCESSES ARE NOT MINE ALONE, THEY ARE OURS, THE GREATEST SUCCESS WE WILL HAVE ARE FROM WORKING TOGETHER

As I reflect on my first year as Tumuaki of the Napier Family Centre one word that resonates with me is **kindness**.

The last year has been unprecedented with extraordinary challenges of COVID-19 and its ongoing impacts on our staff, our whānau, our community and our country.

We completed the last financial year with a slight surplus of \$2,352. While we make ends meet, it continues to be tight for us – as it does for many other NGOs.

The kindness and generosity of our community has meant that our clients, and those we serve, can continue to rely on us being available in their time of need. From financial literacy and support, parenting education, food parcels and counselling; we have been able to provide wraparound support to those that need a hand up when life's challenges come their way.

Relationships we have established and strengthened over the last year including The Period Place, the Napier Warehouse, Training For You, New World Greenmeadows and the many businesses, parishes, schools and local Women's Institutes help us to help families on their life's journey through our professional services. We are fortunate to have so much support and encouragement in the work that we do.

This year John Bebarfald, representing Napier Baptist Church, retires from our Board having provided ten years of service. We

2321 FAMILIES SUPPORTED

thank John for his commitment and expertise, particularly his expertise on our Health and Safety Committee. Ngā mihi John.

Finally, my heartfelt thanks to the Board, Staff, Volunteers, Supporters and Funders of Napier Family Centre. You have worked tirelessly, with kindness and compassion, to support our community and provide services over the past year. I cannot thank you all enough.

Our values of integrity, compassion, teamwork and innovation will continue to guide our actions and decisions for what will be another interesting year ahead.

*"We value our governance members who provide their expertise, skills and knowledge freely. We are blessed to have such a wonderful team supporting us in the mahi that we do and the guidance from our Chair Rev Erice Fairbrother."*

*"We will continue to pivot and adapt so that we remain responsive to whānau needs across Hawke's Bay."*





# FINANCE & ADMINISTRATION

Susan Green - Manager



# FINANCIAL CAPABILITY SERVICES

Debbie Mackintosh - Manager

Photo credit FinCap

## IT'S TRULY A PLEASURE TO MANAGE THIS PHENOMENAL BUNCH OF WOMEN AND WATCH THEM GROW AND ADAPT

COVID-19. It feels like this, and all its impacts, is all we speak about these days. It has made us rethink, reorganise and rework right to the core of what we do. What it hasn't done is disconnect the heart of Napier Family Centre, the Administration Team. We started this year off with a bang in level 2, a new CEO and a lot to be thankful for compared to other organisations and countries.

Health and Safety has been on the forefront with the increase of homeless people on site being an ever challenging and changing situation. We are regularly seeing them seeking shelter here at the centre but there has also been an increase of drug use on site. We carefully and compassionately manage these people to leave the site in order not to endanger anyone nor themselves.

November saw the worst rainfall we have had in a very long time

Finance functions and Counselling admin. This led to a gap for Emma to step up into processing accounts payables along with her Sunny Days, ACC and Health and Safety representative duties. Jenny has been working non-stop processing Bright Futures new "Set your own rate". Although this has been challenging, Jenny has taken it in her stride. It's truly a pleasure to manage this phenomenal bunch of women and watch them grow and adapt through a challenging 12 months.

Our admin team have held a lot for the organisation, in such an unknown environment. From the clients through to the staff and other stakeholders, the admin team have been nothing but kind and compassionate to anyone who has had the pleasure of being greeted by the Team. Not only is this for our own clients but we

*"I was impressed that there were so many services under one roof - is there anywhere else like this in the country."* CLIENT

and unfortunately we didn't get away unscathed. My deepest thanks goes out to the staff that stepped in for the clean-up and have had to put up with months of exposed walls.

The ever-changing funding environment left us having to get creative this year. A lot of our regular Funders have been impacted by COVID-19 and have been unable to donate what we would have seen in previous years. To add to this, time constraints have been very present making the work that little bit harder. However, I am very excited to share that not only did we hit our fundraising targets this year but we also blew through the ceiling with a massive \$470,000 in successful applications to 30 June 2021 with some of this funding being available for next financial year. A full team achievement.

So, with that said, I am proud to report a \$2,352 profit at the end of the financial year. This is a massive effort from all the Staff, Management and Volunteers alike. A big special thank you goes out to our Donors and Funders this year; without you we wouldn't be where we are now.

In March 2021 we welcomed Nicci to the "A Team" and she's slotted in so well. Nicci and Lorraine manage all incoming clients and calls to ensure they are set up for success with their interactions with Napier Family Centre. This year Hellene has also taken on the Counselling Assistant role, splitting her time between

also provide this service for Peoples Advocacy Society and the beautiful Jackie from Hawke's Bay Community Law.

I could not finish my report without remembering a very special Lady. Mrs Prince has been a part of Napier Family Centre for as long as I can remember. She blessed us with her beautiful sewing of garments, bags and quilts but most importantly her stories, she was an amazing woman. We were honoured to be invited by her Family to her funeral in July this year. We sorely miss her regular visits to the centre.

**\$3.11M**  
TURNOVER

**\$2352**  
POSITIVE RESULT AT Y/E

## EVERY STORY HAS A POSITIVE ENDING, WE GET RESULTS AND PEOPLE ARE VERY GRATEFUL

We've continued to see a high demand in our Financial Capabilities Services and our client needs have become far more complex. Our waitlist was around one week but is expected to get longer as we catch up appointments postponed due to lockdown.

Our clients are 68% female, just over 50% Māori, and predominantly 46 – 65 years old. We do see younger clients too, they come in mainly for the likes of loan sharks and pay-day loans. Clients can self-refer and we continue to get referrals from Work and Income, Ministry of Justice, Kāinga Ora, finance companies, banks, KiwiSaver providers and MoneyTalks.

We collaborate with other Financial Capability Service Managers and Staff from Wairoa to Waipukurau and work alongside many other services to achieve the best outcomes for our clients. We are grateful to Peoples Advocacy Society, Hawke's Bay Community Law, Napier Foodbank Trust, Greenmeadows New World (for bread donations), Salvation Army, Christian Lovelink, Nourished for Nil, and our Charity Shop for their support of our clients this past year. Also a special thank you to our bread run and food parcel volunteers!

Our community education programmes include Hawke's Bay Regional Prison, Probations, Springhill Addiction Centre and the Sunny Day's Coffee and Support Group.

We welcomed Benita to our team this year and so our team has grown from four mentors to five.

*"I'm just proud of what my team do. They do some hard work, and we get some terrible stories, but we know where to tap in and my team are well-skilled, there's a lot of knowledge within our services."*

DEBBIE MACKINTOSH, MANAGER



**785** CLIENTS

**1100+** SESSIONS

**\$19M** TOTAL DEBT PRESENTED (\$5.5M HOME LOANS)

**42** CLIENTS WHERE INSOLVENCY WAS THE ONLY WAY FORWARD

**11** COMMUNITY EDUCATION PROGRAMMES DELIVERED

**1813** CLIENT HOURS + **259** ADMIN HOURS

**7** TRAININGS COMPLETED

**313**  
FOOD PARCELS DELIVERED

**852** CHILDREN IN HOMES OF CLIENTS IN FINANCIAL DISTRESS



# PSYCHOLOGICAL & COUNSELLING SERVICE

Our Counsellors

"It was great to have a place for my partner to go for support and to learn similar things to us mums."

FEEDBACK FROM  
POST NATAL ADJUSTMENT PROGRAMME



## MĀ TE KŌRERO, KA ORA THROUGH CONVERSATION, COMES WELLBEING

Demand for our Psychological and Counselling Services has continued to grow and, like the rest of New Zealand, there is more demand than what we can meet. Our services and therapists offer a safe place with qualified professionals for people to open-up about problems that are preventing them from experiencing peace in their lives.

Over the last year we have provided over 1,900 sessions which has supported close to 400 new people this year to increase wellbeing and resiliency across a range of areas including ACC Sensitive Claims, relationship and couples counselling, child and youth counselling, and depression and anxiety. Our services extend from Napier, Hastings and down to Central Hawke's Bay. The depth and breadth of our services from our therapists, other services across Financial Capability Services, Family Social Work Support and Reception and Administration, ensure that clients are welcomed, respected and supported through our wraparound holistic approach to meeting clients' needs. Our services will continue to be in demand as the ongoing stressors and uncertainty of a global pandemic continue to have a felt impact across every layer in the Hawke's Bay community. Over the last year we have noticed an increase of referrals for adolescents and young people wanting to directly access our services. We thank the agencies and philanthropic funders that ensure our services remain accessible to as many whānau as possible across Hawke's Bay.

Over the last year we ran three Post Natal Adjustment Programmes. These are 8-week programmes for mothers experiencing post-natal depression (PND). The therapeutic holding of the group to support the women with increased knowledge, strategies, and to be in better connection with others is a key outcome. Mothers use the facilitated environment to destress and nurture connections that they may not otherwise have the confidence to pursue.

A parallel Partner's Group provided a forum for whakawhanaungatanga and manaakitanga to enable the participants to share strategies and information and perspectives in a supportive way.

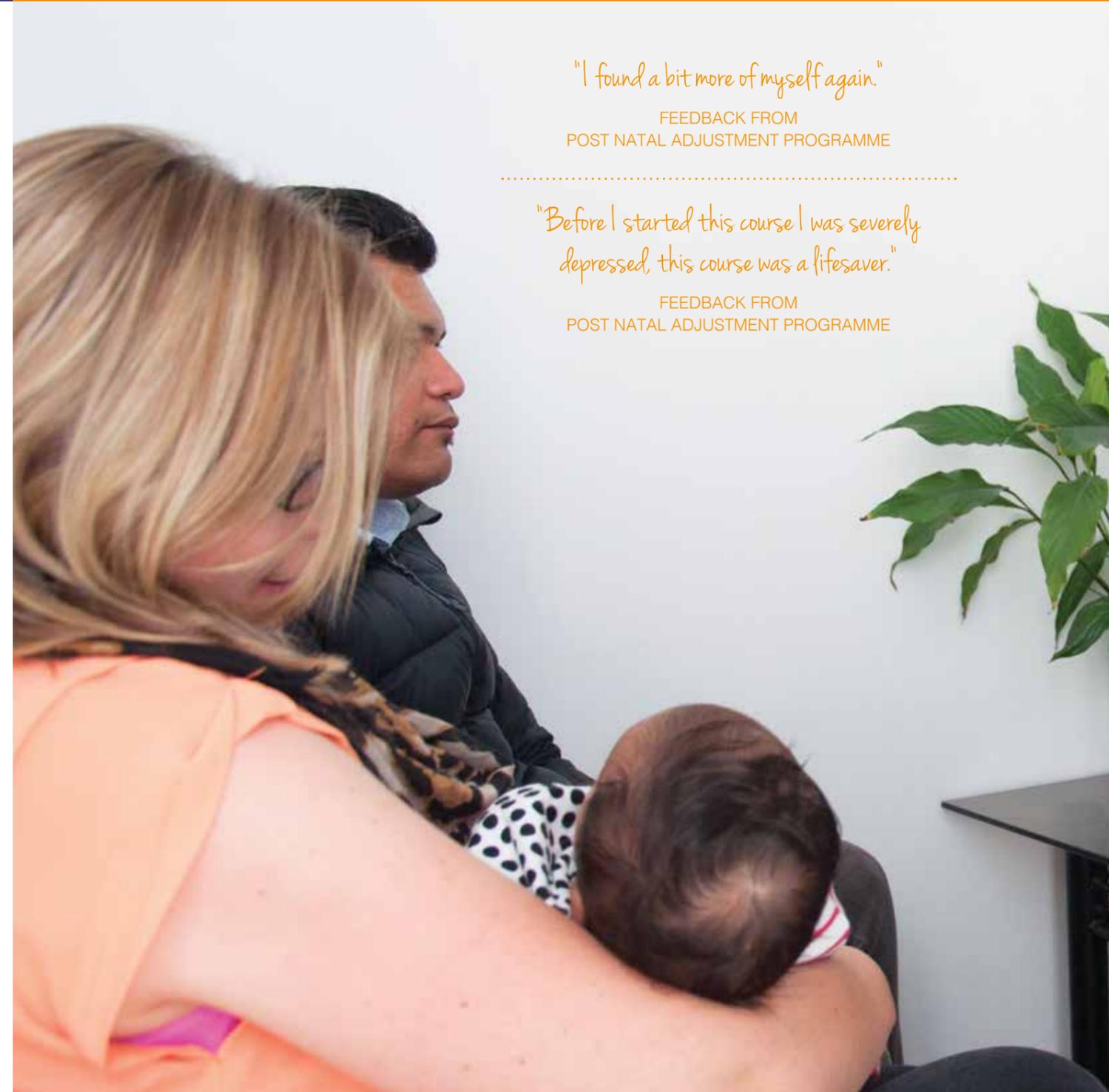
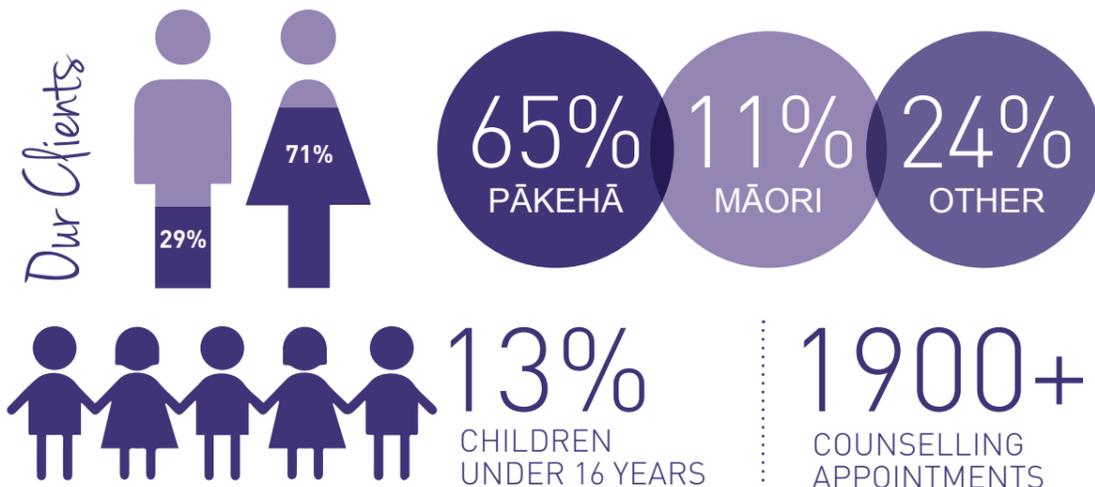
### FEEDBACK FROM THE COURSE INCLUDED:

*"I felt respected, trusted and supported."*

*"It's good knowing I am not the only one who feels the way I do."*

*"Having the partner's workshop has helped him understand ... and has given him the tools to help support me at home."*

A big thank you to Sheryl Smith, Sara Eaton, Mandy Pentecost, Cherilea Stalker, Linda Elliott-Ghadami, Joe Stone, Patricia Schimanski Clark, Kurt Fenton, Paula O'Boyle, Verona Nicholson, Puti Lancaster, Liz Ross Smith, Lindsey Macintosh and Catherine Wathey.



"I found a bit more of myself again."

FEEDBACK FROM  
POST NATAL ADJUSTMENT PROGRAMME

"Before I started this course I was severely depressed, this course was a lifesaver."

FEEDBACK FROM  
POST NATAL ADJUSTMENT PROGRAMME



# FAMILY SOCIAL WORK SUPPORT

Limor Strong - Manager

## HE AHA TE MEA NUI O TE AO

WHAT IS THE MOST IMPORTANT THING IN THE WORLD?

## HE TANGATA, HE TANGATA, HE TANGATA

IT IS THE PEOPLE, IT IS THE PEOPLE, IT IS THE PEOPLE

Social work is a practice-based profession that promotes social change, development, cohesion and the empowerment of people and communities. Our caseload continues to be large with 275 referrals and close to 100 commenced clients over Napier and Central Hawke's Bay (CHB). We also worked with eight ACC clients.

Our clients are at the centre of our work. They continue to have complex needs including mental health, addictions, housing issues, and parenting difficulties which results in an extended length of required support. Nevertheless, our professional and compassionate team have great success stories with clients finding accommodation, improved parenting following our parenting courses, and positive feedback from our clients upon closure. Due to the geographical isolation in CHB we've noticed that there is very little support available for whānau with a high complexity of needs, we notice a lot of overcrowding in emergency and transitional housing, and transient behaviour taking place due to unsettled relationships. The Family Violence Interagency Response System (FVIARS) has become our main source of referrals in CHB. For these clients we are noticing that a lot of administration time and following up with whānau is required and that there is a low commencement rate.

Since the 27th of February 2021 registration of social workers is mandatory. Health and Safety took focus this year as we reviewed our policies and procedures to enhance safe and healthy practice. We attended training as part of our professional development and to better support our whānau in the community.

Networking and a collaborative approach are part of our practice.

We attend many community meetings including the B4 School Triage with the Child Development Unit, Ministry of Education and DHB. Together we assess cases and decide on which services should be offered to the family. We facilitated five Strengthening Family meetings, an early intervention process that enables Government and community-based services to work together with families who need support from more than one agency. Other networks we work closely with include the Police, Te Taiwhenua o Heretaunga, Te Taiwhenua o Tamatea, Victim Support, Family Works, Probations, Council especially in regard to triage meetings, Plunket, Ministry of Social Development, Central Connect Whare Manaaki, Age Concern, local lawyers and schools, Mental Health Services, Oranga Tamariki and Women's Refuge.

This year we farewelled our much loved team members Colleen Edwards, Catherine Wathey, and our lovely volunteer Benita Bullivant who has joined the Financial Capability Services team. We welcomed new social workers in March, Rose Russell and Wendy Wainohu, who work across the CHB and Napier offices. Rose and Wendy trained for and facilitated the Cool Kids Programme, ten children successfully completed this programme with two receiving a small amount of follow up care. CHB is a very tight-knit community, and our new social workers were welcomed by all local supporting agencies. We were grateful to have the support of our CHB student to sort through the office this year.

We look forward to another year of supporting our whānau, community support, professional development and being part of the wraparound services at the Napier Family Centre.

**Ngā mihi, tēnā koutou, tēnā koutou, tēnā tatou katoa.**

"A highlight for the year was being welcomed into the Napier Family Centre whānau. Everyone has been very supportive and it's nice to be part of a team that work so well together. We would like to thank the team for their continuous support, guidance and advice."

NEW SOCIAL WORKERS



"I would love to express my gratitude for going above and beyond to give me the support and time in my stressful situation, it's so comforting to know there is someone you can talk to and be confident has your back."

CLIENT

### CLIENT ETHNICITY

64% NZ EUROPEAN :: 33% MĀORI

### INCOME

51% ON BENEFIT :: 19% WAGES + IRD

29% FULL TIME EMPLOYMENT

### FAMILY STATUS

63% SINGLE PARENTS :: 31% TWO PARENTS

3% STEP FAMILY

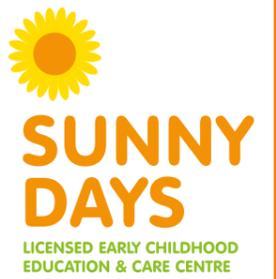
### CLIENTS WHO EXPERIENCED DOMESTIC VIOLENCE

46%



# FAMILY EDUCATION

Heather Osborne - Co-ordinator



Coffee and Support Group

## WE LOVE WHAT WE DO. THE TEAMS' HEART IS IN THE GROUPS, WE SEE THE BENEFITS OF THESE

This year we delivered 16 family education programmes to adults and young people in the Hawke's Bay area, including Central Hawke's Bay.

Our programmes were completed by 129 adults and 70 children and youth. It is great to see the continued engagement by men, women, step-parents, couples attending together, grandparents, extended whānau, children, and youth on our programmes. People access the waitlist for our courses via self-referral, recommendations from others who have completed our programmes, referrals both internally from Napier Family Centre services and other agencies including doctors, paediatricians, Department of Corrections, Oranga Tamariki, lawyers, and schools. Our waitlists continue to be large and so we haven't needed to promote or advertise our programmes this year.

This year we facilitated two Positive Parenting programmes, two Parenting Teens programmes, two Emerge for 10-12 years olds, two Just for Kids for 7-10 year olds, two The Incredible Years® Autism and Language Delay Programmes, two full The Incredible Years® Parent Programmes, Strengthening Your Step Family, Life in the Tough Lane programme for 12 years olds in Central Hawke's Bay, Cool Kids for young people in Waipukurau, and a women's group at Waiohiki Trust focussing on wellbeing and parenting.

Information on our all our programmes can be found on our website: [www.napierfamilycentre.org.nz/our-services/family-services/our-courses/](http://www.napierfamilycentre.org.nz/our-services/family-services/our-courses/)

**Feedback from our parents continues to be positive. A dad shared at the end of the programme that the course has helped him enjoy spending more time with his son and that his son's language and communication has improved.**

*"Thank you so much, and what an incredible resource. I want everyone to do this course, there is something for every parent."*

*"The programme gave me healthier ways to parent my baby and to make our bond stronger."*

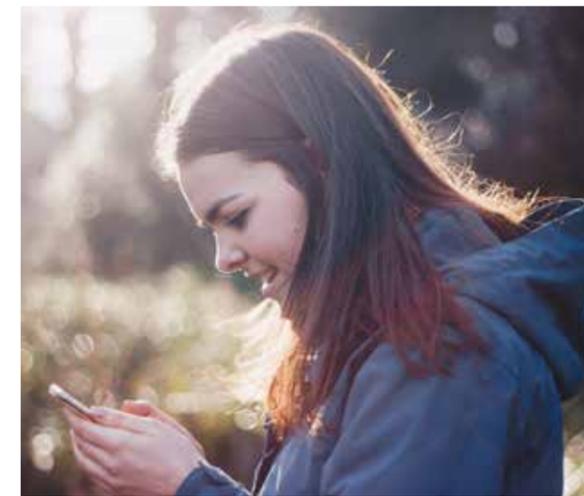
*"Hugely beneficial to understand what kids are feeling and lots of techniques to use."*

### A big thank you to:

Lindsey Macintosh, Catherine Wathey, Jill McGill, Jenny Bennett, Liz Ross Smith, Alana Kearney, Colleen Edwards, Keeley Paul, Rose Russell, Wendy Wainohu, Nicola Sisson and Heather Osborne.

### TRAINING FOR YOU MOU

This year we joined with Training For You, a private tertiary education provider, to increase our funding and allow participants to receive recognition of their learning on the National Student Index when they choose to enrol with Training for You. Strengthening Your Stepfamily was the first programme to trial this with great success. We have appreciated their support to ensure access to our community based education remains free for whānau.



*"We are seeing a lot of tougher issues across the programmes, particularly with teens."*

HEATHER OSBORNE, CO-ORDINATOR

*"We attend ongoing training and are able to change our approach to meet the needs in the room."*

HEATHER OSBORNE, CO-ORDINATOR

### FACILITATED BY LINDSEY MACINTOSH AND JILL MCGILL

The Sunny Days Parent Coffee and Support group was initially established in December 2013 from a desire to find innovative ways to offer support and parent education to vulnerable families within the early childhood setting. This continues today, with our coffee group meeting every Wednesday during term time in the Whānau room at Sunny Days. We welcome new parents at any time.

*"This has changed my life."*



LADY ATTENDING GROUP

This year we have regularly seen seven parents, one or two of whom we have not seen as often. Coffee Group is a free group available to support families with under five year olds. 2020/21 has seen our parents managing some tough situations in their personal lives. During 2020, the ethnicity of our group has remained a beautiful and varied Māori, Māori/European, South African, European, Kiwi, and NZ European. Again, I reflect how valuable these different cultural identities are during our increasingly diverse discussions. We look forward to another laughter filled and coffee-fuelled year, with perhaps some new members joining our group.

Group discussions are varied and include topics such as; relationship issues, returning to workforce, building confidence and self esteem, personal boundaries, family nutrition, health and relationships, and dealing with landlord issues.

*"With no weekly requirement, fee, or agenda, it is through casual conversations and relationship building that support and advice is offered as required."*

FACILITATOR



16 EDUCATIONAL PROGRAMMES DELIVERED TO

70 CHILDREN & YOUTH

129 ADULTS



# MARKETING & COMMUNICATIONS

Carla Hyland - Manager

Haere rā and thank you to Suzanne Stewart who created and managed great initiatives and branding improvements that will continue to serve Napier Family Centre well for years to come. Haere mai to Carla Hyland who joined us in August 2021.

## \$318,163 IN FUNDING AND FUNDRAISING

Grants, donations, in-kind support and gifts are often the reason we can help and not turn someone in need away. The gap continues to widen between government contribution funding and the growing and increasingly more complex needs we see in the community. The \$318,163 received this year from individuals, trusts, grant-makers, parishes, and The Family Tree gifting programme members was a much appreciated contribution towards supporting our services and programmes. We extend a heartfelt thanks to all of you that supported our fundraising efforts, especially as our planned fundraising activities remain severely interrupted due to COVID-19 restrictions.

## HOW CAN YOU HELP US

### THERE ARE MANY WAYS YOU CAN HELP THIS YEAR

- Make a donation.
- Involve your workplace – payroll giving or sign up to our Annual Appeal.
- Leave a legacy in your Will.
- Volunteer or help with our street collection.
- Donate goods or services.
- Your business can sponsor family education programmes.
- Subscribe to the newsletter and share our social media updates.



1962

in our Facebook communities



1192

subscribed to our newsletters



18602

visited our websites this year

## MARKETING HIGHLIGHTS

OUR MINI CAR RAFFLE RAISED...  
\$3000!



198 tickets sold

Our sincere thanks to everyone who brought a ticket, helped us sell tickets and contributed to helping make this a success.

And a very special thank you to:

GLENN'S PHARMACY & MINICARS.NZ



It was all hands on deck for Su and the Charity Shop team at the September pop up VIP fashion event!

Glenn's Pharmacy and MiniCars.nz organised and donated the BMC Beast mini car for a raffle that raised almost \$3,000 for Napier Family Centre's services. An amazing result! Thank you to everyone who was involved in making it happen and everyone who bought a ticket. Special thanks goes to Glenn's Pharmacy and MiniCars.nz as well as The Flower Barrow, Bryan and Brenda Fulton - Harcourts Hawke's Bay, and everyone who helped us sell tickets.



"Your name is one I have very fond memories of - Napier Family Centre - you helped me through a very tough time in my life with two young children, a broken heart and mindset 21 years ago. Many thanks."

CLIENT FEEDBACK 21 YEARS AFTER COMPLETION OF SERVICE



# CHARITY SHOP

Jen England - Manager



314 Avg. volunteer hours per month

napierfamilycentrecharityshop  
nfccharityshop

## CHANGING LIVES THROUGH PRE-LOVED CLOTHING & HOUSEHOLD DONATIONS

What do a team of three staff members and 20 volunteers have in common? A love of helping Hawke's Bay families in need.

Staff and volunteers alike process donations every day and turn them into fun shop displays for the public's delight. These one-of-a-kind displays help generate an income which goes straight back to Napier Family Centre to fund services including counselling, social work, family education, financial mentoring, early childhood education, and so much more!

While the Charity Shop is in Taradale, 6km's from our main offices in Onekawa, it is very much a part of Napier Family Centre. We promote this connection within the community, and when people realise that we're connected, they often break into a smile and let us know how much they value the hard work Napier Family Centre does as we are a well known charity in the community.

Curious about what we do in the back? Well, have fun of course! All kidding aside, we do have a great time processing out back, but we work hard too. The moment a donation is dropped off we spring into action. All donations are sorted, clothing goes in one area, and all other donations, such as books and bric-a-brac, have separate bins. All clothing is checked and then tagged, labelled, steamed or ironed, and then put into the shop for sale. Bric-a-brac and other household items are hand-washed or

wiped down, tagged and then put into the shop. It's never a dull moment in the back of the shop! If you walk by the curtain that separates the back from the main shop area, you'll often hear singing, laughing, and perhaps catch a dance move or two. Not to mention everyone loves having a good chat around teatime.

Our shop is ever evolving and always taking volunteers if you would like to be part of a cause that is so essential in Hawke's Bay. Don't be shy, come on in and let us know that you're interested. We train our staff to work up front as well (if that's more of your thing) and I can guarantee we will offer you some tea and a biscuit while you stop in.

Come and be a part of our family, we look forward to seeing you!

*"The Charity Shop is a happy place to work, and I feel a valued member of the team."*

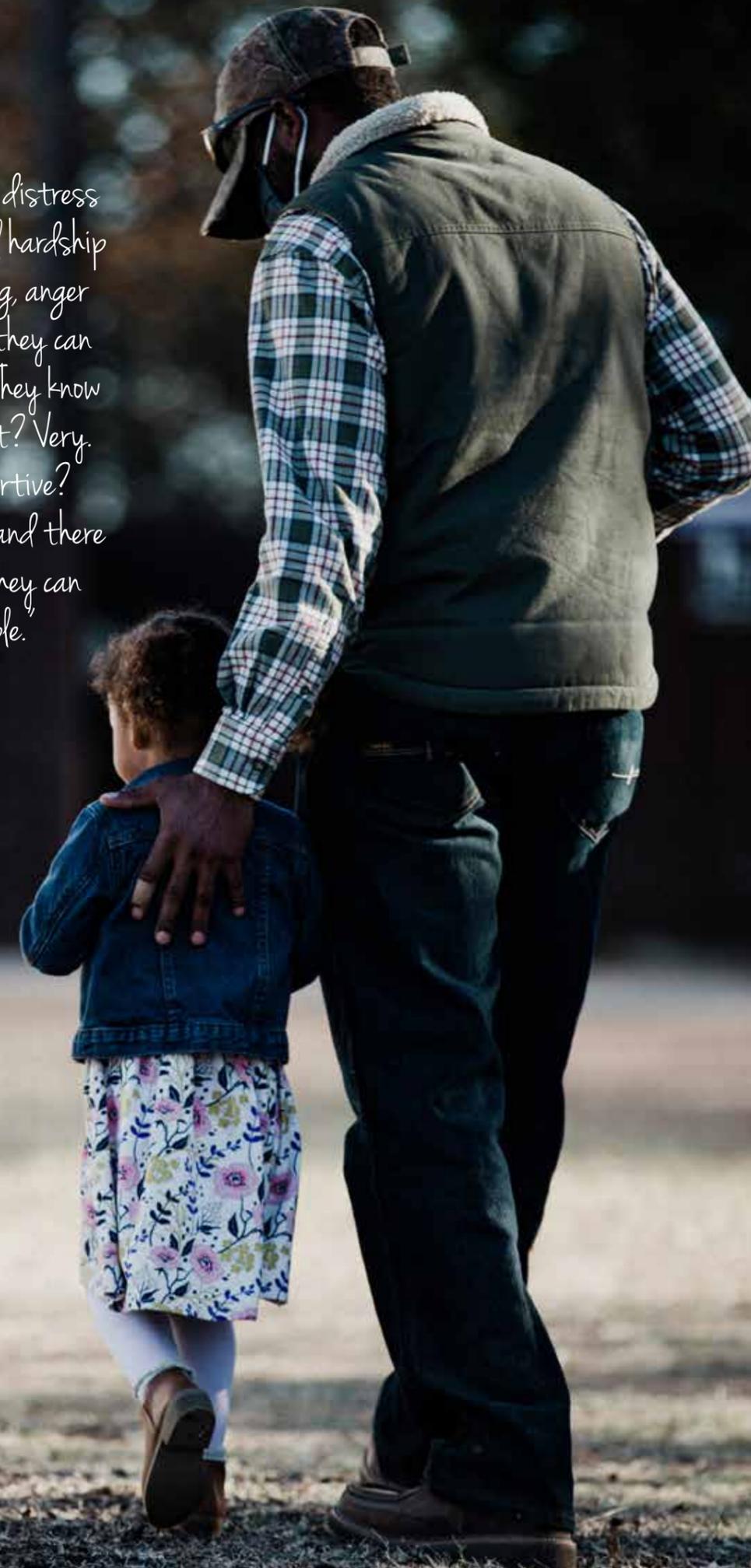
CHARITY SHOP VOLUNTEER

**Thank you to The Women's Refuge and Dickey Boats who take donations that we cannot use.**



"Vital service for those in distress for anything from financial hardship to relationship counselling, anger management you name it they can help. And if they can't? They know someone who can. Discreet? Very. Gentle? Oh yes. Supportive? Massively. Visit the site and there will be something that they can help with. Good people."

GOOGLE REVIEW





# BRIGHT FUTURES

Our Visiting Teachers & Admin Team



## POIPOIA TE KAKANO, KIA PUAWAI NURTURE THE SEED AND IT WILL BLOSSOM

Over the past year our focus has been on supporting our Educarer's to continue to provide mana-enhancing, culturally informed and responsive interactions with children and whānau across Hawke's Bay.

Despite the setbacks and impacts of an uncertain and changing COVID-19 environment, we experienced an incredible amount of joy as we continued to partner with whānau, Educarers and our community to provide individualised care and learning for the tamariki within our service.

We know that the first 1,000 days when a child's brain begins to grow and develop sets up the success for lifelong learning and health. Getting this right through fostering attuned, responsive, and secure relationships, and playing our part to help enable that through the role of our Visiting Teachers, has been rewarding.

### Some key highlights over the past year have been:

- 1) Quality Licences:** Achieving the status of all our Educarers having completed the NZQA New Zealand Certificate in Early Childhood Education and Care (Level 4) is a great achievement. It provides a strong statement that all our Educarers have in-depth knowledge and skills to provide quality care and education in their homes.
- 2) Rolling out Educa:** An online electronic tool where Educarers and our Visiting Teachers can regularly share learning in real time with whānau and build collaborative relationships to create more engagement and connections.
- 3) Rolling out our new business model:** Educarers are now their own boss – setting their own rates and conditions of care with whānau directly.
- 4) Creating connections and collaboration:** We continually work with our community for the holistic wellbeing of whānau and children and to ensure we provide caring relationships within a positive and supportive environment. Being part of local Kahui Ako/Communities of Learning, and working collaboratively with Plunket, B4 School Check Services, New Entrance Teachers, Ministry of Education, and our own internal wraparound support through Financial Capability Services, counselling and family services at Napier Family Centre has meant that we can holistically support whānau more broadly to help provide positive outcomes for our learners.



*"Thanks for all the support to achieve a goal of mine. A huge thank you to Paloma who was such a huge help at getting us all over the finish line and making sure we got everything done."*

EDUCARER ON COMPLETING THEIR NZ CERTIFICATE IN EARLY CHILDHOOD EDUCATION AND CARE (LEVEL 4)

### GOING THE EXTRA MILE ON A DAILY BASIS

Corina and Paloma, who share the responsibilities as Visiting Teachers in Central Hawke's Bay, noted that their role is often like a train conductor:

"In Central Hawke's Bay around 9% of our children are currently accessing Learning Support. Depending on the severity of the needs of the child, this generally involves fortnightly communication with the Learning Support Co-ordinator (visits, phone calls, emails) and then approximately five hours per fortnight implementing suggestions and actions from the communication with the Learning Support Co-ordinator. A lot of the Visiting Teacher's work is to liaise between the Learning Support Co-ordinator, Educarer and family/ whānau to provide additional support and/or remove barriers for the child to promote participation and learning."

The team at Bright Futures would like to give thanks to our dedicated and passionate Educarers who each day provide high quality care and education for our tamariki. While our service is small; we are strong. We live into our key messages of manaakitanga and whanaungatanga in that "kindness starts in the home."

Our challenge for the year ahead is to sustain what we have and grow. We're in a highly competitive environment but we're proud of all that we do in our wider community and most importantly what difference we make each day for each child in our care.



**QUALIFIED EDUCARERS**  
NEW ZEALAND  
CERTIFICATE IN EARLY  
CHILDHOOD EDUCATION  
AND CARE (LEVEL 4)

**100%**

CHB 38% NAPIER 68% HASTINGS 40%

### MĀORI AND PASIFIKA ENROLMENTS

**A special thank you to the Visiting Teachers and Administrators. Haere rā to Anne-Marie who we farewelled in March.**



*"Our son was a shy one year old when he first met his Educarer, now that he's heading to school, he's learnt to be confident, daring, helpful and has a wide range of literacy skill for his age, all credit due to his Educarer. We've been very lucky to have her as a part of our son's life, it is not every day that you get to go to work and not have to worry about whether your child is well looked after while not being in your care. I was glad to be able to have this feeling while leaving our son in the care of his Bright Futures Educarer."*

PARENT



# SUNNY DAYS

Cathy Grigsby - Manager



# OUR VOLUNTEERS

Thank you to each one of you



## WE ARE BLESSED TO HAVE FOUND TEACHERS WHO ARE SO PASSIONATE ABOUT THE CHILDREN AND HAVE EASILY FITTED IN WITH THE OTHER AMAZING TEACHERS IN THE SUNNY DAYS WHĀNAU

This last 12 months has not been an easy one for Sunny Days and the community with COVID-19 always lurking in the background. It seems every year has its challenges, some years more than others. However, from every challenge comes opportunity. November last year saw severe flooding in Napier. Sunny Days was closed for a week while everyone rallied together to get the centre up and running again. The community spirit was amazing. We saw this especially with our plumber and Ivan from Demo1 and his team. They dropped everything to come to our rescue and worked over a weekend to make sure we could open. We lost our newly prepared gardens and applied for and were successful in obtaining some funding through the Woolworths Growing for Good initiative (Countdown). Many of our children are keen gardeners and this funding supports teaching them about sustainability and healthy eating. Countdown are very community focused and will be hands on in supporting us to get our gardens up and growing again.

After last year's Alert Level 4 lockdown the Government provided some Urgent Response Funding (URF) for centre-based early learning services, schools and kura to support the wellbeing needs of their learners and ākonga. We applied and received funding to support many of our children who were either in the process of transitioning to school or who had just started before lockdown. This funding had a significant impact on positive outcomes for our children.

In last year's report I wrote about the possibility of redeveloping Sunny Days to better support children's learning and development. In June we applied to the Ministry of Education for some Targeted Assistance for Participation - Stream 3 funding (TAP3) and were successful. We are all very excited about the positive changes coming up.

There is currently a teacher shortage across all education sectors in New Zealand. Earlier this year we were advertising for three teachers and saw first-hand how tight the market is. All positions have been filled and it was interesting that all three applicants specifically wanted to work in a community-based centre.

Our rolls have been steady over the year as whānau realise the additional benefits of being part of a community-based ECE Centre.



64 CHILDREN ON THE ROLL

66% MĀORI

19% NZ EUROPEAN

5% SAMOAN

3% CHINESE

3% MIDDLE EAST



## A LOT OF WHAT WE DO COULD NOT BE ACHIEVED WITHOUT THE SUPPORT OF MANY OF YOU

We are so very blessed and grateful to have the support of many volunteers who give freely of their time, knowledge and skills. The meaningful contribution we make in our community would not be achievable without you. From those that work at our Charity Shop processing goods and serving customers, those that help pick up our food parcels for clients and those that deliver bread to whānau in need, to Roger McNeill and Te Whakaritorito Trust for the work in the community garden, and finally our dedicated Board members of both the Napier Family Centre and Financial Trust. THANK YOU. The whakatauki really sums up a lot about what we do at the Napier Family Centre:

**E raka te maui, e raka te katau**  
A community can use all the skills of its people.

*"It's nice to do something, it's fun! It gets you out of the house and mixing with a variety of people and I'm learning new skills."*

CHARITY SHOP VOLUNTEER

We celebrated Volunteers Week in June and gave thanks to all our volunteers who were gifted a certificate of thanks for the time, energy and passion they give to us. We finished the celebrations off with an awards lunch hosted by Volunteering Hawke's Bay. We put through two nominations: one for the group award for all our lovely volunteers at our Charity Shop and one for a longstanding governance Board member Mike Healy. The competition was tough, and while we didn't come away with a prize, we are still very proud of what we do.

A big thank you to Leanne Collins, the Manager of Volunteering Hawke's Bay, and to the Association's Chair Ken Simons - we value all the support you provide to us and our volunteers.  
**Ngā mihi nui ki a korua.**

### Some of our lovely volunteers



 4666 VOLUNTEER HOURS THIS YEAR





# COMMUNITY ENGAGEMENT

Napier Family Centre is proud to be part of a wonderful community. Our team enjoys meeting with and walking alongside many groups, businesses and community organisations each year. Community engagements are varied and include working in prisons, attending community Hub events, talking at groups such as the Tamatea Women's Institute, our bread runs and food parcel partnerships, attending Safer Napier and Safer CHB discussions, before-school checks, supporting clients with access to Hawke's Bay Community Law and Peoples Advocacy Society and mediation services, the varied training and relationship building through our Ngatahi Whānaunga and other community collaborations.

## THE PERIOD PLACE AND THE NAPIER WAREHOUSE



We've been so blessed to partner up with The Period Place, a charitable organisation whose aim it is to provide period products and period education to eliminate period inequity by 2030, and the Napier Warehouse to provide free period products to those in need in Hawke's Bay. Every day, the shame around periods and a shortage of resources can stop people from living their best lives. If you feel like giving to this important initiative next time you're in the Napier Warehouse you should see some big red donation signs where you can pop some products in and we'll ensure they get to those in need.

## JAMMIES FOR JUNE



We were very fortunate to have been one of the community agencies to receive Jammies for June donations. Over 200 tamariki across our services in Financial Capability Services, counselling, social services and our two ECE services were very fortunate to receive pjs, socks, slippers or dressing gowns to keep them warm over winter. Thanks to Gabby Allen from Out and About with Kids in Hawke's Bay and all the amazing businesses and individuals who donated for this initiative. Tamariki loved receiving their "flannelette hugs."



### COX PARTNERS ESTATE AGENTS

We were thrilled to be recipients of the Cox Partners Estate Agents 'Giving for Good' initiative. Their team created the 'Giving for Good' programme to support charities in our local community. When you sell a property with Cox Partners, you can choose a local charity to receive a \$500 donation.



### SCOOTER CHAMP ALEX MADSEN

We were so grateful to have world number 2 scooter champ, Alex Madsen, visit us to model some of our super cool streetwear which was available at our pop up shop event in September 2020.



### TREMAINS TARADALE FUNDRAISER

Tremains Taradale organised for the Hawke's Bay Construction Company's BBQ Ute to supply a sausage sizzle at the Taradale Village Christmas Street Festival with all the proceeds going to Napier Family Centre.



### SIMPLY INDULGENT BEAUTY THERAPY TARADALE

Has been a supporter of ours for a few years now. Since they couldn't support our fashion show (due to COVID-19) owner Fiona Ritchie held an open day and VIP evening showcasing their new technology and innovations in skin therapy.



### IN THE TARADALE COMMUNITY

We had a great morning out and about in Taradale Village in December saying thank you to businesses that had supported Napier Family Centre. Thank you to Tremains Taradale, Glenn's Pharmacy, MiniCars.nz and The Inner Wheel Club of Ahuriri for all your efforts to fundraise and support the work we do in our wonderful community.



### SANTA GROTTO

Thanks to Napier City Business Association Santa Grotto Collection, Napier Family Centre was the recipient of the Koha this year.

OUR WORK WOULD NOT BE POSSIBLE WITHOUT THE KIND DONATIONS OF TIME AND RESOURCES FROM MANY PEOPLE IN OUR COMMUNITY, INCLUDING BUT NOT LIMITED TO:

- Beanies for Babies who donated knitted toys and babies' clothes.
- Inner Wheel Club of Ahuriri who donated proceeds of their Christmas raffle.
- New World Greenmeadows who donated Little Gardens to tamariki in our Bright Futures and Sunny Days services.
- Neighbourhood Support who donated grocery vouchers.
- Kaiwaka Social Group, Schools and Parishes who all donated.
- Association of Anglican Women, Women's Institute and individuals who donated knitted goods.



#### LINENS & MORE

Have donated stock including artworks, linen and homewares from their closing down sale. Thank you to John and Debbie, it's because of generous people like you that we can stretch our resources and help meet the needs of our community. Aroha nui.



#### THE LITTLE BOOK SHOP

Kindly donated food from a community fundraiser drive. Donations like these help us make sure no one in our community is helpless.

## CHRISTMAS CHEER



**OVER 80 FAMILIES RECEIVED A CHRISTMAS CHEER PARCEL WHICH MEANT THAT 320 MUMS, DADS AND CHILDREN HAD A BRIGHTER CHRISTMAS**

Huge thanks to everyone who helped towards Christmas Cheer and to everyone who contributed to the success and smooth running of the appeal. The generosity of everyone that donated was amazing. The parcels were made up of gifts and donations by schools, kindergartens, families, churches, clubs, businesses, trusts, our local community and our own Charity Shop. From the Napier City Council we received Christmas cake, Pak'nSave vouchers and Santa Sacks for each child that contained a book, a ball, frisby and sleeping bag. Conroy's donated the boxes we put all the gifts in. We also received a cash donation from Grow HR with which we bought essential family groceries. A grateful thanks to our volunteer helpers - Vicki, Darryl, Sarah, Lorraine, Barb, Theresa, and Chelsea.

*"It's nice to know that Napier has a caring and generous spirit."*

JILL FISHER, CHRISTMAS CHEER CO-ORDINATOR

### Balance Sheet

#### Assets

##### Current Assets

Cash and Cash Equivalents  
Receivables  
Prepayments

##### Non Current Assets

Property, Plant and Equipment

#### Total Assets

#### Liabilities

##### Current Liabilities

Trade and Other Creditors  
Current Portion of Mortgages and Loans  
Deferred Income  
Employee Entitlements

##### Non Current Liabilities

Loans

#### Net Assets

Retained Surplus

Total Net Assets Attributable to the Owner of the Entity

### Statement of Financial Performance

#### Income

Clients Fees  
Dividends  
Donations  
Fundraising  
Government Contract Revenue  
Grants Received  
Insurance Claim  
Interest Revenue  
Parents Fees  
Rents Received  
Shop Sales  
Sundry Income

#### Total Revenue

#### Expenses

Employee Related Costs  
Depreciation and Amortisation Costs  
Grants and Donations  
Interest Expense  
Other Expenses

#### Total Expenses

Net Surplus (Deficit) for the Year

|   | 2021<br>\$       | 2020<br>\$       |
|---|------------------|------------------|
| <b>Assets</b>   |                  |                  |
| <b>Current Assets</b>   |                  |                  |
| Cash and Cash Equivalents                                       | 507,536          | 426,918          |
| Receivables   | 307,266          | 309,321          |
| Prepayments   | 33,533           | 23,941           |
|   | <u>848,336</u>   | <u>760,179</u>   |
| <b>Non Current Assets</b>                                       |                  |                  |
| Property, Plant and Equipment                                   | 1,390,166        | 1,463,056        |
|   | <u>2,238,501</u> | <u>2,223,235</u> |
| <b>Liabilities</b>  |                  |                  |
| <b>Current Liabilities</b>                                      |                  |                  |
| Trade and Other Creditors                                       | 167,279          | 165,282          |
| Current Portion of Mortgages and Loans                          | 14,663           | 12,416           |
| Deferred Income   | 152,467          | 1,187            |
| Employee Entitlements   | 200,098          | 329,885          |
|   | <u>534,507</u>   | <u>508,771</u>   |
| <b>Non Current Liabilities</b>                                  |                  |                  |
| Loans   | 118,275          | 131,096          |
|   | <u>652,782</u>   | <u>639,866</u>   |
|   | <u>1,585,720</u> | <u>1,583,369</u> |
| <b>Net Assets</b>   |                  |                  |
| Retained Surplus  | 1,585,720        | 1,583,369        |
| <b>Total Net Assets Attributable to the Owner of the Entity</b> | <u>1,585,720</u> | <u>1,583,369</u> |

|   | 2021<br>\$       | 2020<br>\$       |
|---|------------------|------------------|
| <b>Income</b>                             |                  |                  |
| Clients Fees                              | 58,809           | 69,509           |
| Dividends                                 | 690              | 675              |
| Donations                                 | 34,476           | 26,157           |
| Fundraising                               | 4,026            | 4,397            |
| Government Contract Revenue               | 2,422,946        | 2,992,056        |
| Grants Received                           | 283,687          | 218,760          |
| Insurance Claim                           | 30,302           | -                |
| Interest Revenue                          | 1,137            | 2,098            |
| Parents Fees                              | 131,392          | 292,735          |
| Rents Received                            | 10,401           | 7,184            |
| Shop Sales                                | 141,669          | 123,231          |
| Sundry Income                             | 28               | 8,058            |
|   | <u>3,119,564</u> | <u>3,744,861</u> |
| <b>Expenses</b>                           |                  |                  |
| Employee Related Costs                    | 2,104,112        | 2,195,116        |
| Depreciation and Amortisation Costs       | 73,523           | 125,780          |
| Grants and Donations                      | -                | 90               |
| Interest Expense                          | 920              | 1,680            |
| Other Expenses                            | 938,657          | 1,429,884        |
|   | <u>3,117,212</u> | <u>3,752,549</u> |
| <b>Net Surplus (Deficit) for the Year</b> | <u>2,352</u>     | <u>[7,687]</u>   |

## Donations

### Donations - general and appeals

The Entity relies heavily on the generosity of the community within the Hawkes Bay region both financially and the amount of donated time from volunteers. The Entity does not fair value volunteer time in the Statement of Financial Performance as the value of the services provided cannot be reliably measured as there are no equivalent paid positions available in the local labour market, and in the absence of volunteers, some of the services may not be provided. During the reported period, total donated volunteers time was 4666 hours (2020: 4517.5 hours).

| 2021          | 2020          |
|---------------|---------------|
| \$            | \$            |
| <b>34,476</b> | <b>29,648</b> |

### Grants Received

|   | 2021           | 2020           |
|---|----------------|----------------|
|   | \$             | \$             |
| Catholic Charities Foundation             | 15,000         | 15,000         |
| Eastern & Central Community Trust         | -              | 5,000          |
| Gwen Malden Trust                         | 5,000          | -              |
| Frimley Foundation                        | 10,000         | 10,000         |
| HB Childrens Holding Trust                | 12,500         | 15,000         |
| HB Foundation                             | 13,000         | 5,500          |
| Lion Foundation                           | 10,000         | 10,000         |
| Methodist Trust                           | -              | 6,414          |
| Ministry of Education                     | 24,021         | -              |
| Ministry of Social Development            | 5,000          | -              |
| Ministry of Women                         | 10,000         | -              |
| Napier Family Centre Financial Trust      | 28,500         | 26,500         |
| Napier City Council Community Services    | 10,000         | 12,104         |
| NZ Lotteries                              | 110,000        | 65,000         |
| North & South Trust                       | -              | 8,000          |
| Northern & HB Federation Womens Institute | -              | 780            |
| Perpetual Guardian                        | -              | 2,500          |
| Price Waterhouse Coopers                  | 1,000          | -              |
| Royston Health Trust                      | 17,800         | 8,900          |
| St Andrews                                | 1,400          | -              |
| St Columba's                              | 500            | -              |
| St Lukes                                  | 2,000          | -              |
| St Paul's Parish                          | 4,600          | 4,375          |
| St Vincent De Paul                        | 500            | 500            |
| Tremain Real Estate                       | 500            | 1,225          |
| Woolworths                                | 1,366          | -              |
| Working Together More Trust               | -              | 20,000         |
| Willis Legal                              | 1,000          | 1,000          |
|   | <b>283,687</b> | <b>218,760</b> |

### Government Contract Revenue

|                                | 2021             | 2020             |
|--------------------------------|------------------|------------------|
|                                | \$               | \$               |
| ACC                            | 144,148          | 137,891          |
| Health Hawkes Bay              | 33,252           | 40,290           |
| Ministry of Education          | 1,570,912        | 1,723,249        |
| Ministry of Social Development | 432,378          | 651,361          |
| Napier City Council            | 2,400            | 2,400            |
| Work & Income                  | 239,857          | 436,866          |
|                                | <b>2,422,946</b> | <b>2,992,056</b> |

### Ministry of Education Equity Funding

Equity funding of \$135,036 was received during the year (2020: \$142,096). The funds received were utilised for reducing barriers to attendance by sponsoring childcare and learning hours and providing transport; resources to support learning and strengthen partnerships with whānau; training for teachers and educators; providing support for ESOL educators.

These summary Financial Statements have been extracted from the full financial statements. The full financial statements were submitted to the Board for approval on the 19<sup>th</sup> Of October 2021. And have been prepared in accordance with the Tier 2 Public Benefit Entity International Public Sector Accounting Standards and Audited by Bay Audit and Accounting Ltd. These extracts do not include all disclosures provided in the full financial Statements and cannot be expected to provide a complete understanding as would be expected from the full financial statements. **A full set of the audited financial statements are available for download from the Charities Services website [www.register.charities.govt.nz](http://www.register.charities.govt.nz)**

# NGĀ MIHI MAIOHA



We value and acknowledge the philanthropic contributions to the work of Napier Family Centre made by the following contributors.

|  |  |
|--|--|
| A M Williams   | Napier City Council  |
| Alan Lee   | Napier Family Centre Financial Trust   |
| Bryan and Brenda Fulton, Harcourts Hawke's Bay                         | Napier Intermediate School   |
| BDL Distributors Ltd   | Neighbourhood Support  |
| Bunnings   | New World Greenmeadows   |
| Catholic Charities Allocation Group of the Diocese of Palmerston North | NTD Plastics   |
| Central Hawke's Bay District Council                                   | NZ Lottery Grants Board  |
| Christian Lovelink   | Phil and Kirsty Greer  |
| Christina Strahan  | PricewaterhouseCoopers Foundation  |
| Conroy's   | Roger McNeill, Te Whakaritorito Trust  |
| Cox Partners Estate Agents   | Royston Health Trust   |
| David Pryor  | Salvation Army   |
| Eastern & Central Community Trust                                      | Sharon Russell and the Russell Family  |
| Eric Lamb  | Simply Indulgent   |
| Frimley Foundation   | Society of St Vincent De Paul  |
| Gabby Allen, Out and About with Kids in Hawke's Bay                    | St Andrews Anglican Church   |
| Glenn's Pharmacy Taradale  | St Columba's Presbyterian Church   |
| Grow HR  | St Luke's Church   |
| Gwen Malden Trust  | St Pauls Presbyterian Church   |
| Gwendolyn Mardle   | The Lion Foundation  |
| Hawke's Bay District Council   | The Little Book Shop   |
| Hawke's Bay Children's Holding Trust                                   | The Period Place   |
| Hawke's Bay Foundation   | The Warehouse Group  |
| Inner Wheel Club of Ahuriri  | Tremain Real Estate Ltd  |
| Judy Robinson  | Trinity Methodist Church Napier  |
| Kaiwaka Social Group   | Western Napier Ladies Club   |
| Linens & More  | Willis Legal   |
| M & A Hagan  | Women's Groups including Association of Anglican Women and The Northern & Hawke's Bay Federation of Women's Institutes |
| MiniCars.nz  | Woolworths Growing for Good (Countdown)  |
| Ministry for Women   | Wrapped - Tuia Kite Aroha  |
| Ministry of Education  | <b>Individuals who donated goods, baking, time or in-kind support over the year</b>                                    |
| Ministry of Social Development   | <b>Private donations through Give A Little</b>   |
| Napier Bridge Club   | <b>The Family Tree Members, Staff and Individual Donations</b>   |
| Napier Business Association Santa Grotto Collection                    |  |





## MISSION STATEMENT

Through Christian love Napier Family Centre provides services valued by families and individuals that help them along life's journey.



Cnr Morris Spence Avenue & Wycliffe Street, Onekawa, Napier.

P. 06 843 7280 [www.napierfamilycentre.org.nz](http://www.napierfamilycentre.org.nz)



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