



# NAPIER FAMILY CENTRE

Annual Report 2021/22

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BRIGHT FUTURES

SUNNY DAYS

SOCIAL SERVICES



2021/22 Board Members

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## Recognising Mike Healy



In April 2022 we farewelled Mike Healy who has given 26 years of service to the Napier Family Centre and most recently held position of the Treasurer of Napier Family Centre.

Mike joined Napier Family Centre around 1996 and has been a member of all our governance roles, the Board, Napier Family Centre Financial Trust and the Finance Committee. He has been instrumental to the many changes at Napier Family Centre including moving from a volunteer organisation to a professionally run not for profit charitable social service agency.

Mike was able to see the big picture but also could dive right into the detail which we loved. His heart really is around supporting families, particularly with children, to ensure they are supported and provided for and that we remain relevant to be part of the village that it takes to raise children.

Thank you Mike, and your lovely wife Carol, for all that you have done for us and the community we serve.

## OFFICERS

**CHAIRPERSON:** Victor Saywell (Co-opted member) as at end of June 2022  
**OUTGOING CHAIR:** Rev Erice Fairbrother, St John's Cathedral  
**DEPUTY CHAIRPERSON:** Dick Wivell, All Saints Anglican Church, Taradale  
**TREASURER:** Mike Healy, Catholic Parishes of Napier *(retired April 2022)*

## BOARD MEMBERS 2021/22

**Rev Erice Fairbrother:** St John's Cathedral  
**Mark Goodson (Co-opted Member):** Willis Legal  
**Mike Healy:** Catholic Parishes of Napier *(retired April 2022)*  
**Kerry Marshall:** St Paul's Presbyterian Church Napier  
**Caroline Hickman:** Trinity Methodist Church  
**Dick Wivell:** All Saints Anglican Church Taradale  
**Morris Williams (Co-opted Member):** Finance Sub Committee  
**Victor Saywell (Co-opted Member)**  
**Sue Webb (Co-opted Member)**

## EXECUTIVE TEAM

**CHIEF EXECUTIVE OFFICER:** Kerry Henderson  
**SOCIAL SERVICES OPERATIONS:** Lee Cartwright  
**FINANCE & ADMINISTRATION:** Susan Green  
**FINANCIAL CAPABILITY SERVICES:** Debbie Mackintosh  
**FAMILY SERVICES:** Limor Strong  
**SUNNY DAYS:** Cathy Grigsby  
**CHARITY SHOP:** Jen England  
**MARKETING & COMMUNICATIONS:** Carla Hyland





# MESSAGE FROM THE CHAIR

Victor Saywell



# CHIEF EXECUTIVE OFFICER

Kerry Henderson

## IT IS A PRIVILEGE TO BE REPORTING BACK TO YOU ON WHAT HAS BEEN ACCOMPLISHED OVER THE LAST YEAR.

While I'm a very new member of the Board, I have heard stories and seen reports on the care provided to our whānau and communities, meeting needs, building hope and providing support. I would like to thank our volunteers, donors, staff and Kerry for all that they do to make our part of the world a better place. They make a significant difference.

We finished this year with a surplus of \$102,558 despite the challenges posed by COVID-19. This was largely due to a very strong grant year where we raised \$442,610 in fundraising and funding from our local Parishes, local Councils and various foundations – your financial support has enabled us to support so many and helps us strive for financial sustainability, as we continue to support our communities. Without this financial support we could not have had the reach into our community to maintain care and service, over what continued to be a challenging time for many whānau.

COVID-19 has continued to make us adapt and show kindness to each other and to those whom we serve. We were fortunate to be able to be part of the Care in Community Response and working with other partners to ensure whānau were supported over COVID. A special mihi to the local Taiwhenua across Hawke's Bay, who lead a lot of the kai parcels and support.

While at this time we look back over our journey to here, it is also important to look ahead. Much remains to be done to meet changing community needs. The rapidly rising cost of living is affecting many. We are working to build our relationships in the community and with Iwi and Parishes so we can meet needs more effectively, refresh our strategic plan, improve clarity around governance and management processes and provide hope for those facing hardship. It is an exciting time and we look forward to moving forward with you.

I would like to thank the Board, Kerry and others for the welcome and support I have received. I also acknowledge Erice Fairbrother, who has been chair for two of the more challenging years in memory, as Covid changed our world. While Erice has chosen to step aside from the chair, she remains a committed member of the Board, for which we are grateful. This year Mike Healy retired from our board, having served for 26 years. We thank Mike for his committed service over many years. We also welcomed another new Board member co-opted for her skills and expertise – nau mai, haere mai Sue Webb.

Finally, I would like to again thank the board, staff, volunteers, supporters and funders of the Napier Family Centre. We know that it's the combination of everyone's commitment, skills, and energy that makes a difference in the lives of the people we serve.

**Ngā manaakitanga.**

*"We have a constant demand for our services, enquiry volumes do fluctuate a bit, but there is always someone wanting help. We are not necessarily seeing a significant increase in the volume of enquiries, but rather a noticeable increase in the complexity of client needs"*

MANAGER OF FINANCIAL CAPABILITY SERVICES

## HE AHA TE MEA NUI O TE AO? HE TANGATA! HE TANGATA! HE TANGATA!

WHAT IS THE MOST IMPORTANT THING IN THE WORLD?  
IT IS PEOPLE! IT IS PEOPLE! IT IS PEOPLE!

The above whakatauki reflects our last year and the importance of connection and relationships. Despite our setbacks with COVID, our connections and relationships have helped enabled us to help give people the tools to flourish – within themselves, in their relationships with others, or in the community. The whakatauki is fitting for what we value and help achieve for our communities and reminds us of what is most important; not money, not success, not a job or a possession; but people.

The hard work of our kai mahi/staff and those who support us has meant that we completed the last financial year with a surplus of \$102,558. Much of this surplus relates to a strong grant year and also being frugal with how we spent internally and has helped us offer staff increases for the upcoming financial year to recognise them and their mahi.

This year, we said haere ra and gave our thanks to Mike Healy, our longest standing Board member at NFC having served around 26 years. Thank you, Mike, for your wisdom, passion and valuable skills you have provided to us over your many years. May you enjoy your retirement. Rev Erice Fairbrother has also stepped down as Chair. Thank you Erice for your kind and calming leadership and we are grateful that you remain on the Board. Nau mai, haere mai to our new Chair Victor, we are excited by your skillset and background and ability to navigate NFC through the

2132 FAMILIES SUPPORTED

51 STAFF

changes ahead.

Finally, ngā mihi nui to the whānau at NFC. Despite another COVID year of setbacks, we know tough times don't last, but tough teams do. Our success comes down to the success of each and every one of our dedicated staff, volunteers, supports and funders – you are all truly appreciated thank you.



*"We have remained blessed over the last year with so much support from our community."*

*"Our values of integrity, compassion, teamwork and innovation will continue to guide our actions and decisions to meet the needs of our community"*



# FINANCE & ADMINISTRATION

Susan Green - Manager



# FINANCIAL CAPABILITY SERVICES

Debbie Mackintosh - Manager



Photo credit FinCap

## RESILIENCY, IT REALLY SUMS UP OUR EXPERIENCE THIS YEAR.

Resilience, probably the most fitting word for the last twelve months. Resilience by our clients, resilience by our community, resilience by our fellow NGOs and resilience by our biggest asset, our staff.

This year was one for the books. Just a month and a half into our new financial year, we were plunged into another lockdown. This time around it felt a bit harder but thankfully a lot shorter. As the paperwork, payroll and finances don't stop, my staff slotted into their roles from home perfectly.

November was the month we chose to roll out a new childcare software for our ECE services, streamlining many of the administrative functions. This included deploying over 30 tablets to Educators, staff and our ECE centre. Our turnaround time was tight but thanks to Jenny and Emma leading the way, we are starting to really see the benefits.

In November we didn't say goodbye but see you later to Hellene. Hellene was the first person I employed when I became manager 8 years ago. I have been so proud to watch her grow through the years, so much so it was time to spread her wings back in the corporate world.

And just when we thought we weren't going to see more change, mandates came into play, and yes, we were included in those. I'm sure like many of you, we had our work cut out recording what was required for compliance.

Then COVID crept into Napier Family Centre. And I was the first of my team to be struck down. I spent two weeks at home, and

while I was working when I could, I couldn't have been prouder for the team for holding the fort, and jumping in where they could, while I was so unwell. It wasn't long until it infiltrated most of my team, and their homes, and then of course, just to keep it spicy, flu season really kicked in!

In April we said goodbye to the charity retail store in Taradale. They too were a victim to COVID and we would like to extend our thanks to the staff and volunteers for their entire contribution and funds made available, in past years, to Napier Family Centre.

Finally, in June, we said goodbye to one of the longest standing staff members at Napier Family Centre. Lorraine started in 1996 and has seen NFC through a host of staff, services, and clients (not to mention a building move too). We wish Lorraine a wonderful farewell and more time with the grandkids.

So, with all that said and done, I am very pleased to say we reach an outstanding achievement of a \$102,558 profit this year and this just proves our resiliency. And of course, a lot of this was down to our fundraising team and our founders who whole heartedly support us, we thank you.

Resiliency, it really sums up our experience this year, but it is also built from the people you are surrounded with. Jenny, Emma, Nicci, Tracey and now Andrea too, you are nothing short of inspirational. I walk into work every day grateful, not only that I get to lead you but more importantly to have you by my side. Very grateful.

**\$2.83M**  
TURNOVER

**\$102,558**  
POSITIVE RESULT AT Y/E

*"I really look forward to coming in for my 2 days. The dedication and commitment from everyone here is amazing, and I am very lucky to be a part of a supportive, knowledgeable and fun Admin team."*

NICCI CRAIG, RECEPTIONIST

## EVERY STORY HAS A POSITIVE ENDING, WE GET RESULTS AND PEOPLE ARE VERY GRATEFUL

We've continued to see a high demand in our Financial Capabilities Services and our client needs have become far more complex. Our waitlist was around one week over the last year.

Our clients are 70% female, just over 50% Māori, and predominantly 46 – 65 years old. We do see younger clients too, they come in mainly for the likes of loan sharks and afterpay issues.

Clients can self-refer, and we continue to get referrals from Work and Income, Ministry of Justice, Kāinga Ora, finance companies, banks, KiwiSaver providers and MoneyTalks.

We collaborate with other Financial Capability Service Managers and staff from Wairoa to Waipukurau and work alongside many other services to achieve the best outcomes for our clients. We are grateful to Peoples Advocacy Society, Hawke's Bay Community Law, Napier Foodbank Trust, Greenmeadows New World (for bread donations), Salvation Army, Nourished for Nil, Pak n Save Napier, and Gabby Allen (Jammies for June) for their support of our clients this past year.

Also a special thank you to our bread run and food parcel volunteers! Our food parcel volunteers picked up 347 parcels last year. We are the largest agency asking for food parcels in Napier and work closely with the Napier Foodbank Trust, now Nourished for Nil.

Our community education programmes include Hawke's Bay Regional Prison and Springhill Addiction Centre. We have not been able to present many this year due to Covid restrictions.

We have four financial advisors at present who work hard to support our clients with the support they need to grow their financial literacy and empower them to confidently manage their own finances. We're expecting another busy year ahead with a likely recession looming and the cost of living increasing – we're here to support everyone so feel free to get in contact.

*"I'm just proud of what my team do. They do some hard work, and we get some terrible stories, but we know where to tap in and my team are well-skilled, there's a lot of knowledge within our services."*



**\$18M** TOTAL DEBT PRESENTED  
(\$5.1M HOME LOANS)

**35** CLIENTS WHERE INSOLVENCY WAS THE ONLY WAY FORWARD

**4** COMMUNITY EDUCATION PROGRAMMES DELIVERED

**1432** CLIENT HOURS + **192** ADMIN HOURS

**8** TRAININGS COMPLETED



**1075** CHILDREN IN HOMES OF CLIENTS IN FINANCIAL DISTRESS



Financial Mentors Benita, Theresa and Jill



# PSYCHOLOGICAL & COUNSELLING SERVICE

Our Counsellors

## MĀ TE KŌRERO, KA ORA THROUGH CONVERSATION, COMES WELLBEING

Demand continues for our Psychological and Counselling Services. Like the rest of New Zealand, there is an increase in demand that we're unable to meet. Our services offer a safe environment with qualified professionals for people to speak freely about problems that are preventing them from feeling contentment in their lives.

Over the last year we have booked over 1,900 sessions which has supported close to 400 new people to increase wellbeing and resiliency across a range of areas including ACC Sensitive Claims, relationship and couples counselling, child and youth counselling, and depression and anxiety. Our services cover Napier, Hastings and Central Hawke's Bay. The extent of our services from our therapists, Financial Capability Services, Family Social Work Support and Reception and Administration, ensure that all our clients feel welcomed, respected and supported through our wraparound holistic approach to meeting clients' needs. COVID has presented many more challenges within the counselling team this year. Our postponed and unattended session rates are higher than we have ever seen, with the most common reason being COVID illnesses for non-attendance of appointments.

Over the last year we have seen increased referrals for adolescents and young people wanting access to our services and working with the community to ensure we can try to meet the demand.

We would like to thank the agencies and philanthropic funders that ensure our services remain accessible to as many whānau as possible across the Hawke's Bay.

In the last twelve months we continued to run our Post Natal Adjustment Programmes. These are 8-week programmes for mothers experiencing postnatal depression (PND). The therapeutic holding of the group is to support women with increased knowledge and strategies with forming better social connections with others as a key outcome. Our programme includes: Manaakitanga - welcoming with hospitality and aroha, Whakatauki and readings or blessings each week, Whakawhanaunatanga - getting to know each other and creating a safe space to openly discuss issues and thoughts. This year we were also able to provide one to one support to fathers via individual counselling sessions delivered by one of our male counsellors.

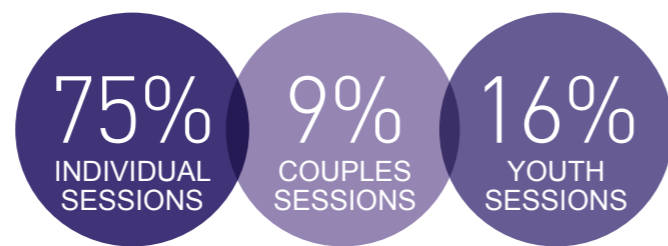
### FEEDBACK FROM THE COURSE INCLUDED:

*"A space to talk and space to talk to each other"*

*"Feeling connected to others"*

*"Connecting with others and normalising our feelings and experiences"*

A big thank you, Sara Eaton, Mandy Pentecost, Cherilea Stalker, Linda Elliott-Ghadami, Joe Stone, Patricia Schimanski Clark, David Blackborow, Paula O'Boyle, Liz Ross Smith, Lindsey Macintosh, Kurt Fenton and Jill McGill.



"Amazing programme, made friends for life there."

CLIENT FEEDBACK POST  
NATAL ADJUSTMENT PROGRAMME





# FAMILY SOCIAL WORK SUPPORT

Limor Strong - Manager

## NĀU TE ROUROU, NĀKU TE ROUROU, KA ORA AI TE IWI

WITH YOUR FOOD BASKET AND MY FOOD BASKET, THE PEOPLE WILL THRIVE.

The start of our financial year was challenging with a lockdown in August, COVID levels, a new traffic light system and new ways to operate in a COVID environment to ensure the safety of staff and clients. The start of 2022 was all about coping with rapid changes to courses, appointments, and daily tasks due to continued COVID impacts. Clients, staff members and staff members' whānau were impacted. With the effect of COVID we have noticed that it has made support being offered more time consuming and getting whānau into our service has been harder due to the isolation periods and ongoing health issues. Staff health and wellbeing has also been affected during COVID and re-adjusting the way services are offered, which has had an impact on referrals, meetings and the rate of new incoming clients.

For the last year, Family Services had 220 referrals (162 in Napier, 58 in Central Hawke's Bay (CHB)) and 99 new clients (77 in Napier, 22 in CHB). This resulted in 1,427 of direct hours of social work with clients.

We currently have four part time social workers and four parenting education facilitators. We are also fortunate to support students with their studies and practicum and offer students practical and supportive opportunities to grow their skills in a safe and supportive environment.

While our focus is to increase whānau wellbeing, and to increase parents' skills and ability to manage their children/youth behaviour, we also continue to support families in their search for accommodation, manage mental health and deal with addictions. We established a relationship with the Napier City Council

Housing Coordinator which enabled a few of our clients to move from motels to warm tidy apartments at the Napier City Council's Villages for an affordable price.

We have experienced growth for our Central Hawke's Bay Family Services amongst a year of navigating through challenges and changes. In early March 2022, we farewelled one of our CHB social workers Rose Russell. Due to the need in CHB we are on the verge of having to create a waitlist for new whānau due to the longer periods of time we work with clients in CHB due to their more complex needs and ongoing support required.

We continue to network with other community organisations as well as Government Departments to ensure our families receive the services they need including Child, Adolescent and Family Service assessments, addictions services, advocacy with Oranga Tamariki and assistance and legal advice during custody battles to name a few services.

We have created a strong network with other services and have seen an increase in referrals from Police, Before School Checks, Oranga Tamariki, Work and Income and other services. These relationships have supported us to create a rapport with the community to ensure they get the right support they need. We have taken pride and feel blessed to have walked alongside so many whānau and watched them grow and achieve their goals. Staff have attended several training opportunities that have continued to support filling our kete with new professional development knowledge to support our community.



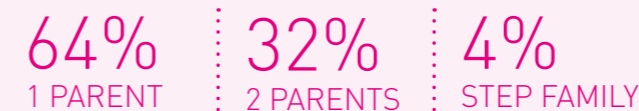
### CLIENT ETHNICITY NAPIER



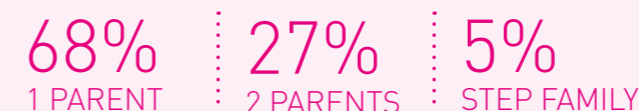
### CLIENT ETHNICITY CHB



### FAMILY STATUS NAPIER



### FAMILY STATUS CHB



### INCOME NAPIER



### INCOME CHB



### DOMESTIC VIOLENCE AMONG OUR COMMENCED CLIENTS



*"My support worker came and taught me that if I give my kids confidence it gives me confidence in return"*

CLIENT

*"This service is very beneficial. Great support and guidance"*

CLIENT



# FAMILY EDUCATION

Nicola Sisson - Co-ordinator



## MAKING A DIFFERENCE IN PEOPLE'S LIVES IS WHY WE LOVE WHAT WE DO.

In 2021 we farewelled Heather Osborne who was the Parenting Education Coordinator since the very beginning of creating that role. She had facilitated many of the courses and is still contracted to run a few courses through the year. Nicola Sisson is the new Coordinator since January 2022.

In the Hawkes Bay area this year, including Central Hawkes Bay, we delivered 14 family education programmes for adults and children.

The programmes saw 93 adults and 51 children participate and gain valuable skills to help them on life's journey. A wide range of people engaged in these programmes including, grandparents, children and youth, men, women, couples, step-parents and extended whānau. Referrals come internally within the Napier Family Centre services as well as other organisations such as Oranga Tamariki and the Department of Corrections. Schools, doctors, paediatricians, lawyers, and recommendations from people who have previously attended these courses are also sources of referrals. Self-referral is also easily accessed via our website.

We have successfully facilitated 2 Positive Parenting programmes, 1 Parenting Teens, 1 Women's Wellbeing, 2 Emerge programmes for 10-12 year olds, 1 Just for Kids programme for 7-10 year olds, 2 Incredible Years Autism and Language Delay Programme and 2 Incredible Years Parenting Programme, 1 Strengthening your Stepfamily, 1 Life in the Tough Lane programme for young people, 12 years' old in Central Hawke's Bay along with the Cool Kids programme, which is delivered one on one in Waipukurau. After nine years, the coffee group on a Wednesday morning had its final meeting in May, due to the few numbers in attendance.


**Information on all of our parenting courses can be found on our website: <https://napierfamilycentre.org.nz/our-services/family-services/our-courses/>**

### A big thank you to:

Lindsey Macintosh, Catherine Wathey, Jill McGill, Jenny Bennett, Liz Ross Smith, Alana Kearney, Rose Russell, Wendy Wainohu, Nicola Sisson and Heather Osborne.

## 14 EDUCATIONAL PROGRAMMES DELIVERED TO

51   
CHILDREN & YOUTH

93   
ADULTS

### Positive feedback continues from our participants engaged in our courses:

#### FEEDBACK FROM POSITIVE STEP-PARENTING

"It was helpful to have a forum to discuss step-parenting and communication as a couple. Hearing your challenges are normal"

"I am more aware of myself as a parent and know the boundaries"

"Thank you so much, and what an incredible resource. I want everyone to do this course, there is something for every parent."

"The programme gave me healthier ways to parent my baby and to make our bond stronger."

"Hugely beneficial to understand what kids are feeling and lots of techniques to use."

#### FEEDBACK FROM POSITIVE PARENTING

"I found out a lot about myself and have tools to take away with dealing with these emotions."

#### FEEDBACK FROM WOMEN'S WELLBEING

"I liked everything the most."

#### FEEDBACK FROM JUST 4 KIDS

"My child is more settled and got a lot from this course."

"The course was cool."

#### FEEDBACK FROM PARENTING TEENS

"We were delighted with how our parents coped so well with all the COVID changes and of course their individual growth. It's such a pleasure to facilitate such a programme and witness sudden insights."

#### INCREDIBLE YEARS PARENTS FACILITATOR

"A parent shared that their child dropped a glass, which smashed everywhere. They said they suddenly had a choice as they thought they were going to lose it. They made themselves stay calm and her older child who in the past would've lost it too followed suit."

#### INCREDIBLE YEARS PARENTS FACILITATOR

"We were pleased all scores had improved from the initial findings, these were the EYBERG Intensity and Problem scores. All of the children's Social Competency scores have also improved over the course of the programme."

"Lovely tutors and they understand you as a person and encourage you to voice what you think about each topic."

WOMEN'S WELLBEING FEEDBACK

"A must for every parent to attend this program for their own development of support and awareness."

PARENTING TEENS FEEDBACK



# MARKETING & COMMUNICATIONS

Carla Hyland - Manager



"When an old client heard we were from Napier Family Centre, their eyes lit up. A long time ago they came to Napier Family Centre as a sole parent bringing up three children and the counselling they received was invaluable. They spoke to us for about 20 minutes. Such a lovely reminder of why we work here, and do what we do"

STAFF STREET COLLECTOR

## \$442,610 IN FUNDING AND FUNDRAISING

We simply could not do this work without the support of many. The funding, business partnership, and community fundraising environments are challenging in a COVID economic context but we remain so blessed and fortunate to have such great support.

Despite a 41% funding application decline rate (up from 30% last year), mostly due to insufficient funds or an increase in the number of applications received by funders, the funding team submitted \$558,582 of applications and \$240,558 of these were approved. The successful grants along with other donations amounted to a total of \$442,610 income. We are proud of this result and of ourselves for our tenacity to work through a tough funding space this year. We are grateful for each grant, donation, in-kind support offer and gift received. Thank you to each company and individual that supported our fundraising efforts.

**Haere rā and thank you to Carla Hyland.**

### HOW CAN YOU HELP US

- Sponsor a family education programme
- Give via your payroll
- Leave a lasting legacy in your will
- Join our regular giving programme - The Family Tree
- Fundraise for us with your workplace, club, school, friends or family
- Subscribe to the newsletter and share our social media updates on Facebook and Instagram

**Visit our website to see how you can make a difference to families and children in need in our community here: <https://napierfamilycentre.org.nz/how-you-can-help/>**

## MARKETING HIGHLIGHTS

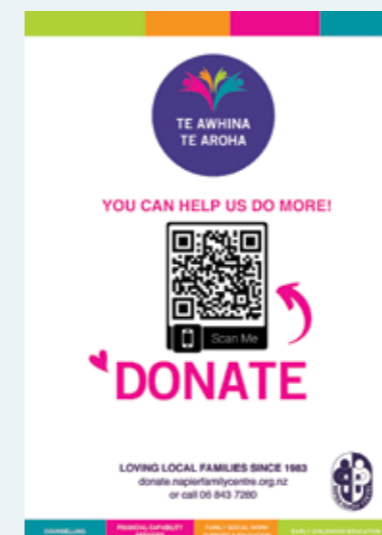
### ANNUAL APPEAL

We aligned the start of our Annual Appeal week with International Day of Families in May as a reminder that we've been loving local families since 1983. We created a Virtual Appeal that we can use year-round and if COVID-19 interrupts our community fundraising in-person events in future. We re-introduced a street collection and staff enjoyed handing out 2,000 teabags kindly sponsored by Dilmah to remind people to support each other with a moment of togetherness and a kind offer to make them a cuppa.



### SHARE A COFFEE GIVE A LITTLE CAMPAIGN DURING AUGUST 2021 LOCKDOWN

We entered into another lockdown over August 2021 and used this time to undertake an online campaign for people to share their costs of a coffee with us to support our work in the community. **Refer to blog post: <https://www.napierfamilycentre.org.nz/share-a-coffee-to-help-families-in-need/>**



### FOUNDING STATEMENT

Te awhina te aroha, our founding statement, has been reintroduced as much as possible in our communications this year. This has reminded us why Napier Family Centre exists and why we choose to work here. We continue to love people by offering them practical help.



### NAPIER CITY COUNCIL COMMUNITY BILLBOARDS

We were fortunate to be able to have three regular billboards in the Napier community over this year thanks to Napier City Council promoting how you can help in our community.



### CORPORATE KINDNESS

Mitre 10 MEGA Napier & Hastings and Maxwell & Williams recognised our staff with gifts on Random Acts of Kindness Day. Recognising our staff in this way has brought us joy, helped us to feel appreciated, and encouraged us to reflect on the good work we each do every day.

**Refer to blog post: <https://www.napierfamilycentre.org.nz/rak2022/>**



### SOCIAL MEDIA AND RADIO COMMUNITY TIPS

Our staff are experts and love to help. This year we served the wider community, beyond our client appointments, by sharing tips to help families along life's journey. We ran social media campaigns and recorded a radio podcast.

**Thanks Radio Hawke's Bay for your support.**



### NEW UNIFORMS

Thanks to Pub Charity who funded Napier Family Centre multi-year fundraising uniforms. Thanks to MSD BFC funding who funded our Financial Capability Services team with smart new shirts and vests.





# BRIGHT FUTURES

Our Visiting Teachers & Admin Team



"CHILDREN ARE OUR GREATEST TREASURE. THEY ARE OUR FUTURE." ~ NELSON MANDELA

At Bright Futures our focus is to ensure the best outcomes for tamariki and their families and we strive to ensure we support our Educators to ensure this is achievable to all who experience interactions, care, learning and development through Bright Futures.

We have been dedicated to ensuring, staff and Educators are equipped to provide the best possible, support, practices and knowledge-based experiences for children to not only develop into confident and competent learners but become secure within themselves and the world around them.

The first half of our financial year was filled with COVID changes as we worked through another lockdown, a new traffic light system and mandatory vaccinations for the education workforce. It sure was a busy time supporting our Educators, tamariki and whānau with support and guidance. The start of 2022 has seen so many wonderful and exciting changes within the Bright Futures network and community as we could re-open playgroups and re-engage with our community.

## GROWTH

We have expanded our network within Hawkes Bay and are experiencing some exciting changes and growth, together with welcoming new faces to our team. We have been welcoming new staff as well as new Educators and families. We are looking forward to working alongside our Educators to ensure we are, together, offering the best care and learning environment for children. We are thrilled to be in a position where we are able to make even more of an impact in the lives of tamariki and their whānau in Hawkes Bay.



## DIGITAL WORLD

This year has seen us introduce and provide our Educators with their own digital tablets to ensure the efficiency and ease of their documentation and record keeping of the needs of children in their care. This has maintained accurate record keeping and documenting of children's learning and helped ensure Educators' precious time is not taken up with administrative duties, so they can focus on what they enjoy and do best – caring for and teaching our young tamariki.

Together with these tablets have been the introduction of the electronic recording of child attendance, through the Discover App, which allows Educators and families to sign their children into and out of care with ease and ensure the correct information is captured at all times, on a live system.

The tablets have allowed us to get familiar with the digital journaling platform of Educa. This is a programme which allows Educators to share children's learning and development, as well as the planning for the children's learning with whānau with ease. Educa has proven to be a wonderful interactive means of sharing learning with families, both by Educators and Visiting Teachers alike and a place for families to engage in the learning and development of their children too. We are extremely excited to be able to use this means to ensure more engagement and connections with families.



## PROGRAMME

One of the highlights of 2022 has seen the reintroduction and reinvigoration of programme activities for children and Educators. Programme include activities like playgroups, music sessions, gym jam and a wide variety of outings for children and Educators to regularly partake in. These events and activities are always a highlight for children and Educators and are an opportunity for children to come together in larger groups and explore and interact with each other in a fun and meaningful way.

Children were very excited to be starting playgroup again in 2022 with Pink Shirt Day, where we were able to enjoy our very first themed playgroup. Visiting Teachers use playgroups as a means of role-modelling teaching and learning experiences for Educators and extend on children's interests and developmental needs.

At Bright Futures we understand and appreciate the value of programme activities for tamariki and strive to offer a programme rich in a variety of experiences for children. We are also fortunate to have our playgroups on site which we regularly enjoy.

The team at Bright Futures would like to thank our dedicated and passionate Educators who provide high quality care and education for our tamariki. We live into our key messages of manaakitanga and whanaungatanga in that "kindness starts in the home."

We would also like to say a special thank you to the Visiting Teachers and Administrators within Bright Futures, your passion for what you do is evident and so very much appreciated.

**Over the last year we also said haere rā to a few Visiting Teachers: Vicki Robertson, Paloma Samu and Corina Chamberlain. We wish you all the best for your next journey.**

## MĀORI ENROLMENTS

CHB 22% NAPIER 31% HASTINGS 22%



# SUNNY DAYS

Cathy Grigsby - Manager



# CHARITY SHOP

Jen England - Manager



## KO TE AHUREI O TE TAMAITI ARAHIA Ō TĀTOU MĀHI LET THE UNIQUENESS OF THE CHILD GUIDE OUR WORK.

As I begin my report, I think back to our recent Matariki celebrations. Matariki is an opportunity for all people to come together and reflect on the year that has passed, to celebrate the present and plan for the future. This is a huge annual event in the Sunny Days calendar. This year we invited our whānau to join us for a light dinner and dessert. What an amazing night we all had sharing waiata, kai and having a good kōrero. The tamariki enjoyed harvesting the vegetables from our home-grown garden for the soup thanks to the Countdown Growing for Good Initiative.

Planning for the future is a challenge for everyone when we are still in the grips of a pandemic; along with multiple other illnesses we have experienced of late. Things are constantly changing almost daily which often puts pressure on the team. We continue to feel the effects of the nationwide teacher shortage. We try to take one day at a time and always do our best by our families and each other.

With all the ups and downs, we have continued to maintain near to full rolls with regular care enquiries – a huge testament to the amazing mahi the team provide on a daily basis and the benefits whānau see in being part of a community-based ECE centre. We are always seeking to improve all areas of our curriculum through our internal evaluation process. We are currently winding up an area we have been evaluating for the last 12 months, this has been around communication with our whānau and how effectively we are doing that, particularly in a COVID environment. Part of this was asking parents/whānau to fill in a survey. It was interesting to note that most parents/whānau prefer to be contacted by text message or phone call.

Our redevelopment project to better support children's learning and development has seen many delays due to COVID; but we're hopeful to see some good progress over the coming next six months. We have also made some good progress with our localised curriculum and have been blessed to have the ongoing support of our Matariki Kahui Ako.

This year we have also celebrated some amazing milestones for our kai mahi. Both myself and Pauline recently celebrated our 20-year work anniversary at Sunny Days. A great milestone and testament to the environment and passion we all have for our Sunny Days whānau.



### FAMILY TESTAMENTS:



68 CHILDREN ON THE ROLL

73% MĀORI

13% NZ EUROPEAN

11% SAMOAN

3% OTHER



## THE IMPACTS OF COVID-19 HAVE HIT NAPIER FAMILY CENTRE, & OUR COMMUNITY, IN MANY WAYS OVER THE LAST TWO YEARS.

We have had to adapt and change the way we operate and engage with our clients, our supporters and each other.

One of the hardest hit services has been our Charity Shop. Despite our best endeavours to continue to operate despite a lack of good quality donations, volunteer shortages, and less foot traffic and retail spend, we have not been able to keep trading as we once were.

The shop was established in 2018 as a way to diversify our revenue and help provide money to our social services where there are funding shortfalls. The shop is no longer in a position where it is, or can, positively contribute to help financially. Given this, we have made the hard decision to close the Charity Shop at the end of April 2022.

This was by no means a reflection on the staff or volunteers who give tirelessly to help support our mahi and are the staunchest advocates for the work we undertake in the community. However, we have had to make a tough decision as the ongoing effects of COVID-19 are going to be seen for some time.

Reflecting on the last year of trading, we were fortunate to host a few events to give back to our community. In November we hosted a Community Garage Sale at the main Napier Family Centre premises to support people with high-quality second-hand clothes. People could fill a bag for \$5 and with the thanks of the Napier Māori Wardens to manage the crowds, we had a very successful day giving back to the community.

At the start of 2022, we had many celebrations – our new tv screen was installed to showcase the work we do at Napier Family Centre and in the community, we enjoy a taste of Art Deco and celebrated in style supporting people to get deco-ready and we hosted a number of Pop-Up Events in store to sell our higher end goods. We also worked closely with Department of Corrections and supplied them with material which was in turn stitched into bags for us to gift instore for shoppers.

It was the end of an era closing the shop and we would not have been so successful without the support of the amazing staff and volunteers who created such a fun, vibrant and amazing shop. Thank you for all you that you contributed.

*A special thank you to those of you that also provided us with high quality used goods – your charity and support was greatly appreciated. We would also like to give a special mention to:*

- Downsize NZ who help companies clear out their homes and provided us with many goods to sell.
- Christian Love Link and Paul who helped us test and tag electrical goods to sell.
- Women's Refuge, Dickey Boats and SPCA who took donations we could not use.

**And the biggest thank you to all of the staff and volunteers who made the shop such a special place in the heart of Taradale – ngā mihi mahana.**



# COMMUNITY ENGAGEMENT



**WE CAN'T INDIVIDUALLY THANK EVERYONE WHO HAS SUPPORTED US THIS LAST YEAR BUT OUR WORK WOULD NOT BE POSSIBLE WITHOUT THE KIND DONATIONS OF TIME AND RESOURCES OF SO MANY PEOPLE INCLUDING:**

- Beanies for Babies who donated knitted toys and babies clothes
- Woodford House who donated for Christmas Cheer and knitted goods
- Tamatea Women's Institute for your knitted and sewn goods
- Kiwi Family Trust for donated knitted goods
- Napier Rotary
- Other individuals who gave us kai for our kai cupboard, cakes for our staff, the many local schools, parishes and social groups

**Napier Family Centre is fortunate to be part of such a caring and charitable community. We enjoy meeting with others and walking alongside many groups, businesses, and community organisations.**

Our community engagement mahi is varied and includes working in prisons, Springhill addiction, attending community hub events and EIT orientation events, talking with local parishes or local Women's Institutes, attending network meetings and contributing to making Napier and Central Hawke's Bay safe and vibrant communities, organising regional hui and networking events, attending family harm meetings or before school checks and working with a range of other local organisations such as Hawke's Bay Community Law, Peoples Advocacy, mediation services and Citizens Advice Bureau. Below is a snapshot of some of our engagement over the last year.



## HINE PŪROTU

We have an amazing night supporting Hine Pūrotu. We loved seeing the outfits from our Napier Family Centre Charity Shop and what an honour to be able to tautoko this kaupapa. Ka pai tō mahi Pūrotu Limited and all the Hine!



## COMMUNITY SPIRIT – ONEKAWA COMMUNITY CLOTHING SALE

Come one, come all and fill a bag of clothes for \$5! An awesome morning supporting our community with high quality second-hand clothes.



## TARADALE HIGH SCHOOL FUNDRAISER

The BBQ was sizzling at Countdown Napier when Taradale High School were fundraising for Napier Family Centre. Thanks for those that came and shared their stories with us about how our services helped you!



## JAMMIES FOR JUNE

Thanks again to Gabby Allen from Out and About with Kids in Hawke's Bay. Over 200 tamariki across our services were fortunate to receive the warm hugs of pjs, dressing gowns, blankets, socks, slippers, vests and jerseys. We also received some great home-made sewn pjs from the Tamatea Women's Institute which were gratefully received by our clients.



## SAFER NAPIER REACCREDITATION

In December we re-signed our commitment to continue to help improve community and individual safety, resilience and wellbeing through the reaccréditation of Safer Napier. Safer Napier includes over 50 agencies who collaborate to address safety in its many forms across Napier. Ngā mihi Napier City Council - Te Kaunihera o Ahuriri for your mahi and support to bring us all together.



## CARE IN THE COMMUNITY WELFARE RESPONSE

We were contracted by MSD to deliver services under the Care in the Community Welfare response for people isolating due to COVID-19. We supported all people isolating with access to food, accommodation costs, power, gas bills and other urgent costs working closely with MSD. This response was driven out of the Financial Capability Services team.



## FOODBANK MERGER WITH NOURISHED FOR NIL

We attended the opening of the new foodbank when Napier Community Food Bank and Napier Nourished for Nil merged. We are excited to play our part to ensure greater access, and a larger variety of food parcels, to our whānau through this merger.



## ST ANDREWS VISIT

It's great being able to get out to local parishes and talk about what's happening in the community and the support we can provide. We're always up for a kōrero and a cuppa!



## CORPORATE DONATIONS IN LIEU OF CLIENT GIFTS

Thank you to the Lola and the team at MRD Web + Digital Marketing for their generosity this Christmas. We are not only grateful for their good hearts but for their outstanding work throughout this year too.

*"For Christmas gifts on (our clients) behalf, we are donating to the Napier Family Centre. We think they do an amazing job of looking after our local community, helping thousands of families every year to improve their well-being and relationships at Napier Family Centre." - MRD Christmas 21*




## COX PARTNERS GIVING FOR GOOD

The Cox Partners 'Giving for Good' initiative supports charities in their local communities. We are grateful to have received donations from home sellers who pick us as their charity of choice. Thank you, Cox Partners Estate Agents and Napier residents, for your kindness and ongoing support of our Hawke's Bay services.





**BRICK BUDDIES**

We're proud to host Brick Buddies (Lego Club Napier NZ) in our playgroup room every second Saturday. This is a free group for neurodiverse kids and offers a supportive and safe space for social interaction and support.



**SPARE CHANGE OR REAL CHANGE – WITH NAPIER CITY COUNCIL**

Spare Change? or, Real Change? Thanks to Napier City Council - Te Kaunihera o Ahuriri for including us in this initiative to support donations to the Napier Family Centre.



**PAK' N SAVE NAPIER CITY**

We're lucky to have so much support from our local businesses, to help with kai for whānau, including Pak' n Save Napier City.

AROUND 300 ADULTS AND CHILDREN HAD A BRIGHTER CHRISTMAS THANKS TO THE GENEROSITY OF SO MANY PEOPLE ACROSS HAWKE'S BAY AS PART OF OUR CHRISTMAS CHEER APPEAL.

We had an overwhelming response this year and were so grateful to everyone that helped to make our appeal successful. From our Christmas elves who sorted all the donated goods and the generosity of so many.

Over 70 parcels were made up of gifts and donations by schools, kindergartens, families, churches, clubs, businesses, trusts, More FM Jingle Bail campaign and our local community. From the Napier City Council and Craggy Range we received Christmas cake, Pak'n'Save vouchers and Santa Sacks for each child that contained a book, a ball, a towel, a beach bag, goggles, cap and a water toy. Conroys donated the boxes we put all the gifts in. We also received donations from Grow HR and the Hawkes Bay Children's Holding Trust which we bought essential family groceries and kitchen supplies. The Napier Rotary donated two hampers for two of our clients with gifts for each of their children and More FM Hawke's Bay 88.7 supported us with their Jingle Bail organizing many toys and gifts for the parcels.




**HOSTING GOVERNMENT MINISTERS AND SUPPORTING AGENCIES**

We were fortunate to host a range of people over the last year including, FinCap, a national non-government organisation that supports financial mentoring services and the Local MP for Tukituki Anna Lorck and the Minister of Social Development, Carmel Sepuloni. Through our advocacy we were able to advocate for ongoing funding to deliver vital services. Anna Lorck commented: "I have seen first-hand the excellent service that is being provided in the region and the ongoing funding will ensure more people get the support they need, especially during these challenging times"

**A grateful thanks our organiser Jill and our volunteer helpers - Mikey, Vicki, Sarah, Benita, Theresa, and Chelsea.**

**The generosity of everyone that donated has been amazing. It will bring joy to many families.**



**OVER 70 FAMILIES RECEIVED A CHRISTMAS CHEER PARCEL WHICH MEANT THAT AROUND 300 MUMS, DADS AND CHILDREN HAD A BRIGHTER CHRISTMAS**




Also thank you to HPM who are demonstrating their commitment to build stronger communities. They donated to Napier Family Centre services instead of sending Christmas cards and gifts to their clients. Thank you to Carol for arranging this with us, and to Rodney, Michelle, Evan, Kathy, and the rest of your team.

**"We are aware that there are many local families that are not as fortunate as us, and so we have made the team decision to donate to the wonderful cause of the Napier Family Centre instead of sending out cards and gifts to clients and associates this year. We know that you will appreciate this gesture just as much!"**



# OUR VOLUNTEERS

Thank you to each one of you



**KO NGĀ PUTAKE O TE MAHI-UTU-KORE HE AROHA HE KOHA KI TE IWĪ HE MAHI KIA AHU MUA AI Ā, KO TŌNA WHIWHINGA NUI HE HARI, HE KOANGA NGĀKAU**

**VOLUNTEERING IS ABOUT, HEART, GIVING BACK TO THE COMMUNITY, MAKING A DIFFERENCE, AND MOST OF ALL...FUN!**

Our volunteers are at the heart of what we do. Much of the heaving lifting (literally with our food parcels) is done by our volunteers. Our volunteer workforce enables us to provide so much more support for our community.

We remain blessed and privileged to have the support of so many skilled and experienced volunteers who give freely of their time and skills, particularly with the challenges of being in a pandemic environment. From our Board members, to our Charity Shop, and our kai collectors and distributors – ngā mihi nui ki a koutou.

A special mention to our Board members and Trustees – thank you for your commitment and specialist skills to support our kaupapa and mahi. And to the volunteer agencies that also support us: Christian Love Link, Te Whakaritorito Trust, Nourished for Nil and previously the Napier Community Foodbank, Napier Citizens Advice Bureau and Volunteering Hawke's Bay to name just a few. The support we provide to each other, and for our community, is heart-warming.

As part of celebrating National Volunteer Week, we gave thanks to our longest standing volunteer Mike Healy who has served us for over 26 years on our Board and retired this year and we attended a wine and cheese to give thanks to our volunteers and the volunteer community. A great way to be able to recognise the mahi across Hawke's Bay and give thanks to the many agencies that support our region.



Volunteer Hawke's Bay wine and cheese evening.  
From left; Kerry, our CEO, Leanne from Volunteering Hawkes Bay, Amanda from Heretaunga Women's Centre, Jenny from Napier Citizens Advice Bureau, Erin from Blind, Low Vision Napier and Nadine from Re-Source

"I have a few spare hours to help, and I like to give back to the community. The reward is being able to give something so simple and seeing what an impact it can have in someone's life and hearing how grateful the client is for being given some bread."

BREAD RUN VOLUNTEER



## Balance Sheet

### Assets

#### Current Assets

Cash and Cash Equivalents  
Receivables  
Prepayments

#### Non Current Assets

Property, Plant and Equipment

### Total Assets

### Liabilities

#### Current Liabilities

Trade and Other Creditors  
Current Portion of Mortgages and Loans  
Deferred Income  
Employee Entitlements

#### Non Current Liabilities

Loans

### Net Assets

Retained Surplus

### Total Net Assets Attributable to the Owner of the Entity

## Statement of Financial Performance

### Income

Clients Fees  
Dividends  
Donations  
Fundraising  
Government Contract Revenue  
Grants Received  
Insurance Claim  
Interest Revenue  
Parents Fees  
Rents Received  
Shop Sales  
Sundry Income

### Total Revenue

### Expenses

Employee Related Costs  
Depreciation and Amortisation Costs  
Grants and Donations  
Interest Expense  
Other Expenses

### Total Expenses

### Net Surplus (Deficit) for the Year

	2022 \$	2021 \$
<b>Assets</b>		
<b>Current Assets</b>		
Cash and Cash Equivalents	585,304	507,536
Receivables	243,355	307,266
Prepayments	30,171	33,533
	<u>858,829</u>	<u>848,336</u>
<b>Non Current Assets</b>		
Property, Plant and Equipment	1,346,151	1,390,166
	<u>1,346,151</u>	<u>1,390,166</u>
<b>Total Assets</b>	<u>2,204,980</u>	<u>2,238,501</u>
<b>Liabilities</b>		
<b>Current Liabilities</b>		
Trade and Other Creditors	150,328	167,279
Current Portion of Mortgages and Loans	10,936	14,663
Deferred Income	164,150	152,467
Employee Entitlements	182,010	200,098
	<u>507,424</u>	<u>534,507</u>
<b>Non Current Liabilities</b>		
Loans	9,278	118,275
	<u>9,278</u>	<u>118,275</u>
	<u>516,701</u>	<u>652,782</u>
<b>Net Assets</b>	<u>1,688,279</u>	<u>1,585,720</u>
Retained Surplus	1,688,279	1,585,720
<b>Total Net Assets Attributable to the Owner of the Entity</b>	<u>1,688,279</u>	<u>1,585,720</u>

	2022 \$	2021 \$
<b>Income</b>		
Clients Fees	77,303	58,809
Dividends	690	690
Donations	33,463	34,476
Fundraising	1,393	4,026
Government Contract Revenue	2,175,305	2,422,946
Grants Received	406,647	283,687
Insurance Claim	12,945	30,302
Interest Revenue	2,219	1,137
Parents Fees	51,150	131,392
Rents Received	3,086	10,401
Shop Sales	70,848	141,669
Sundry Income	1,400	28
	<u>2,836,449</u>	<u>3,119,564</u>
<b>Expenses</b>		
Employee Related Costs	1,981,511	2,104,112
Depreciation and Amortisation Costs	72,068	73,523
Grants and Donations	-	-
Interest Expense	682	920
Other Expenses	679,629	938,657
	<u>2,733,891</u>	<u>3,117,212</u>
<b>Net Surplus (Deficit) for the Year</b>	<u>102,558</u>	<u>2,352</u>

## Donations

Donations - general and appeals

2022	2021
\$	\$
33,463	34,476

The Entity relies heavily on the generosity of the community within the Hawkes Bay region both financially and the amount of donated time from volunteers. The Entity does not fair value volunteer time in the Statement of Financial Performance as the value of the services provided cannot be reliably measured as there are no equivalent paid positions available in the local labour market, and in the absence of volunteers, some of the services may not be provided. During the reported period, total donated volunteers time was 3519 hours (2021: 4666 hours).

## Grants Received

Ahuriri Putorino Presbyterian Church

All Saints Church

Catholic Charities Foundation

Central Hawkes Bay District Council

Eastern & Central Community Trust

Gwen Malden Trust

Frimley Foundation

Harcourts

Hastings District Council

HB Children's Holding Trust

HB Foundation

Lion Foundation

Marewa School Board

Ministry of Education

Ministry of Social Development

Ministry of Women

Napier Family Centre Financial Trust

Napier City Council Community Services

NZ Lotteries

Price Waterhouse Coopers

Pub Charity

Royston Health Trust

St Andrews

St Columbus

St Luke's

St Paul's J Anderson Trust

St Paul's Parish

St Vincent De Paul

Tremain Real Estate

Woolworths

Willis Legal

2022	2021
\$	\$
250	-
600	-
15,000	15,000
1,050	-
5,000	-
-	5,000
15,000	10,000
783	-
5,000	-
16,000	12,500
8,000	13,000
10,000	10,000
2,828	-
140,597	24,021
20,000	5,000
-	10,000
28,000	28,500
10,000	10,000
100,000	110,000
-	1,000
16,789	-
-	17,800
750	1,400
500	500
-	2,000
1,500	-
4,500	4,600
500	500
-	500
-	1,366
2,000	1,000
<b>404,647</b>	<b>283,687</b>

## Government Contract Revenue

ACC

Health Hawkes Bay

Ministry of Education

Ministry of Social Development

Napier City Council

Work & Income

2022	2021
\$	\$
116,768	144,148
24,494	33,252
1,343,407	1,570,912
571,898	432,378
2,500	2,400
116,239	239,857
<b>2,175,305</b>	<b>2,422,946</b>

## Ministry of Education Equity Funding

Equity funding of \$131,234 was received during the year (2021: \$135,036). The funds received were utilised for reducing barriers to attendance by sponsoring childcare and learning hours and providing transport; resources to support learning and strengthen partnerships with whānau; training for teachers and educators; providing support for ESOL educators.

These summary Financial Statements have been extracted from the full financial statements and Special Purposes report. The full financial statements were submitted to the Board for approval on the 30<sup>th</sup> August 2022. And have been prepared in accordance with the Tier 2 Public Benefit Entity International Public Sector Accounting Standards and Audited by Bay Audit and Accounting Ltd. These extracts do not include all disclosures provided in the full financial statements and cannot be expected to provide a complete understanding as would be expected from the full financial statements. **A full set of the audited financial statements are available for download from the Charities Services website [www.register.charities.govt.nz](http://www.register.charities.govt.nz)**

# NGĀ MIHI MAIOHA



We value and acknowledge the philanthropic contributions to the work of Napier Family Centre made by the following contributors.

A M Williams

Ahuriri Putorino Presbyterian Church

Alan Lee

All Saints Church

Bryan and Brenda Fulton, Harcourts Hawke's Bay

C & S Jacobs

Carol Howard

Catholic Charities Allocation Group of the Diocese of Palmerston North

Central Hawke's Bay District Council

Christian Lovelink

Conroy's

Countdown Napier

Cox Partners Estate Agents

David Pryor

Early Bird Cafe

Eastern & Central Community Trust

Eric Lamb

Frimley Foundation

Gabby Allen, Out and About with Kids in Hawke's Bay

GP Conroy

Grow HR

Gwen Malden Trust

Harcourts

Hastings District Council

Hawke's Bay Children's Holding Trust

Hawke's Bay Foundation

Inez Rudd

J Anderson Trust

Jo Pinkham

Knox Opportunity Shop

M & A Hagan

Marewa School

Ministry of Education

Ministry of Social Development

Mitre 10 Mega Napier & Hastings

MRD Web + Digital Marketing

Napier City Council

Napier Family Centre Financial Trust

New World Greenmeadows

NZ Lottery Grants Board

Pak N Save Napier

Pub Charity

Roger McNeill, Te Whakaritorito Trust

Royston Health Trust

S & E John

Sharon Russell and the Russell Family

Society of St Vincent De Paul

St Andrews Anglican Church

St Columba's Presbyterian Church

St Luke's Church

St Pauls Anderson Trust

St Pauls Presbyterian Church

Taradale High School

The Lion Foundation

The Period Place

The Tamatea and Meeanee Womens Institutes

and the Chat and Craft Group

The Warehouse Group

Tremain Real Estate Ltd

Trinity Methodist Church Napier

Willis Legal

Woodford House

**Individuals who donated goods, baking, time or in-kind support over the year**

**Private donations through Give A Little**

**The Family Tree Members, Staff and Individual Donations**



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by Ladybug Design + Print





## MISSION STATEMENT

Through Christian love Napier Family Centre provides services valued by families and individuals that help them along life's journey.

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Cnr Morris Spence Avenue & Wycliffe Street, Onekawa, Napier.

P. 06 843 7280 [www.napierfamilycentre.org.nz](http://www.napierfamilycentre.org.nz)

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